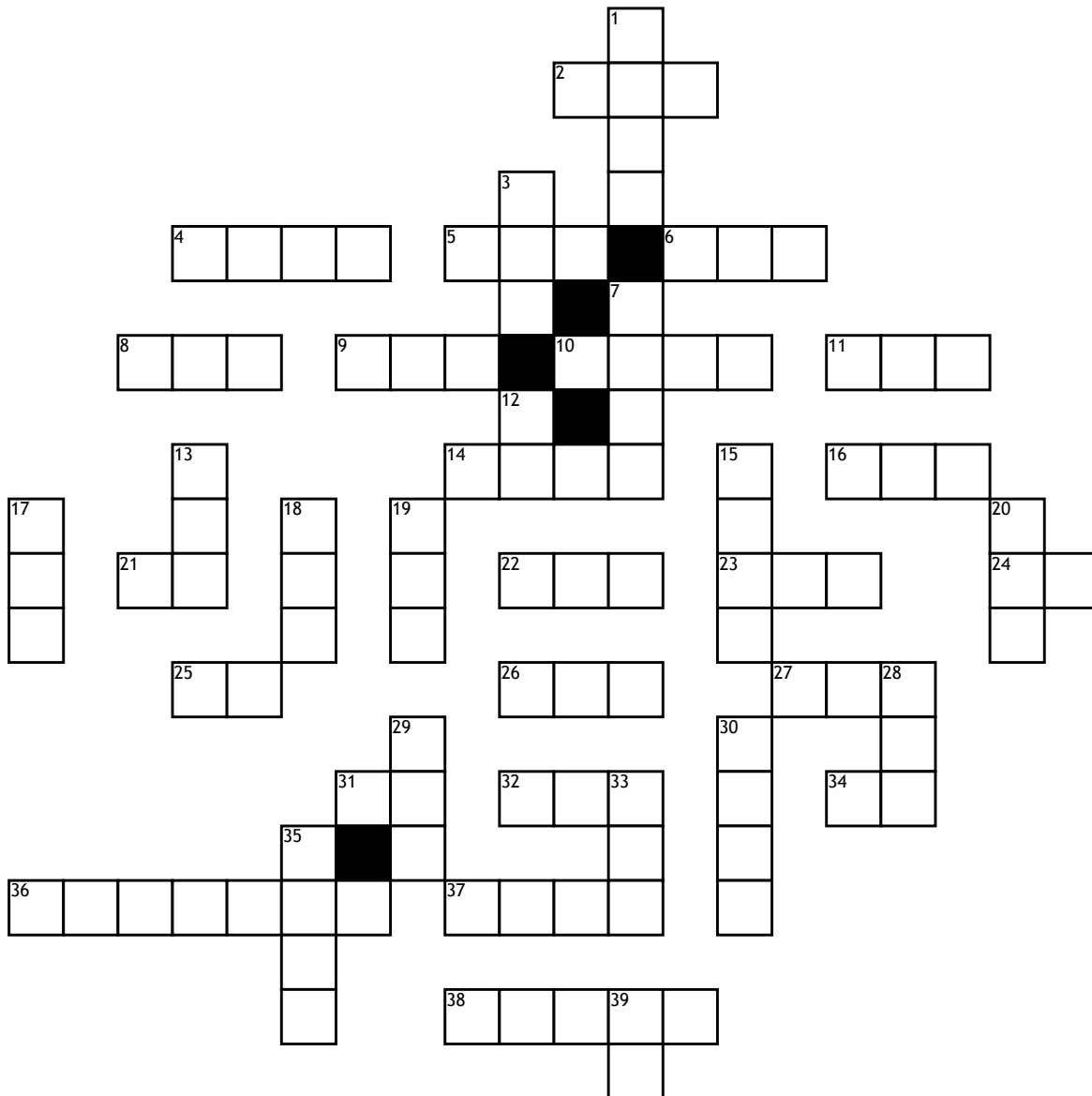


Name: _____ Date: _____

Do You Know Your Home Depot Anonyms?



Across

- 2. Do-it-yourself
- 4. Look alike are not alike
- 5. Standard operating procedure
- 6. The Home Depot
- 8. Merchandising Execution Team
- 9. Return to vendor
- 10. Home Depot Protection Plan
- 11. Voice of the Associate
- 14. Centralized return to vendor
- 16. Front End supervisor
- 21. Department supervisor
- 22. Home Depot University
- 23. Stock Keeping Unit

24. Store manager

- 25. Distribution center
- 26. Scan All Merchandise
- 27. Measure and count
- 31. Head cashier
- 32. New lower price
- 34. District manager
- 36. Designated area in store for contractor customers
- 37. Employee stock purchase plan
- 38. Merchandise in the customer's hand

Down

- 1. Look inside Always
- 3. Bottom of Basket

7. Home Depot Television

- 12. Human Resources
- 13. Electronic article surveillance
- 15. Likelihood to shop again
- 17. Voice of the Customer
- 18. Manager on duty
- 19. Handle all merchandise
- 20. Assistant store manager
- 28. Cashier Appreciation Month
- 29. Self-checkout
- 30. American Express
- 33. Point of purchase
- 35. Associate support department supervisor
- 39. Customer Friendliness