

Name: \_\_\_\_\_ Date: \_\_\_\_\_

# Dryside Jan/July

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|---|------------------------|
| 1. Is one of the roles of a lifeguard to ..... injuries?  | A. 1974                |
| 2. Two lifeguards were seen talking on poolside and a child gets into trouble. If they didn't respond what would they be held.....? | B. Calmly              |
| 3. What year was the Health and safety at work act?   | C. Accountable         |
| 4. One of the important factors in the Health and safety at work act is?  | D. Maintain standards  |
| 5. Is it important for a lifeguard to .....   | E. Whistle             |
| 6. Why is important for a lifeguard to wear a uniform?  | F. Being friendly      |
| 7. What piece of rescue equipment is the most versatile?  | G. Identification      |
| 8. A walkie talkie is a very useful piece of lifeguard equipment is there anything else?  | H. Injury              |
| 9. What can wearing jewelry cause in a rescue?  | I. Yes                 |
| 10. If a customer is complaining about something to do with the pool. How should you react?   | J. Vigilant            |
| 11. How should we be when observing the pool?   | K. Prevent             |
| 12. What method should we use to make sure the customers experience is a positive one?  | L. Torpedo buoy        |
| 13. Is positive body language and facial expression important when dealing with customers   | M. Employees welfare   |
| 14. Slouching on the high chair and leaning on your hand looking tired and bored can give a.....                                    | N. Negative impression |