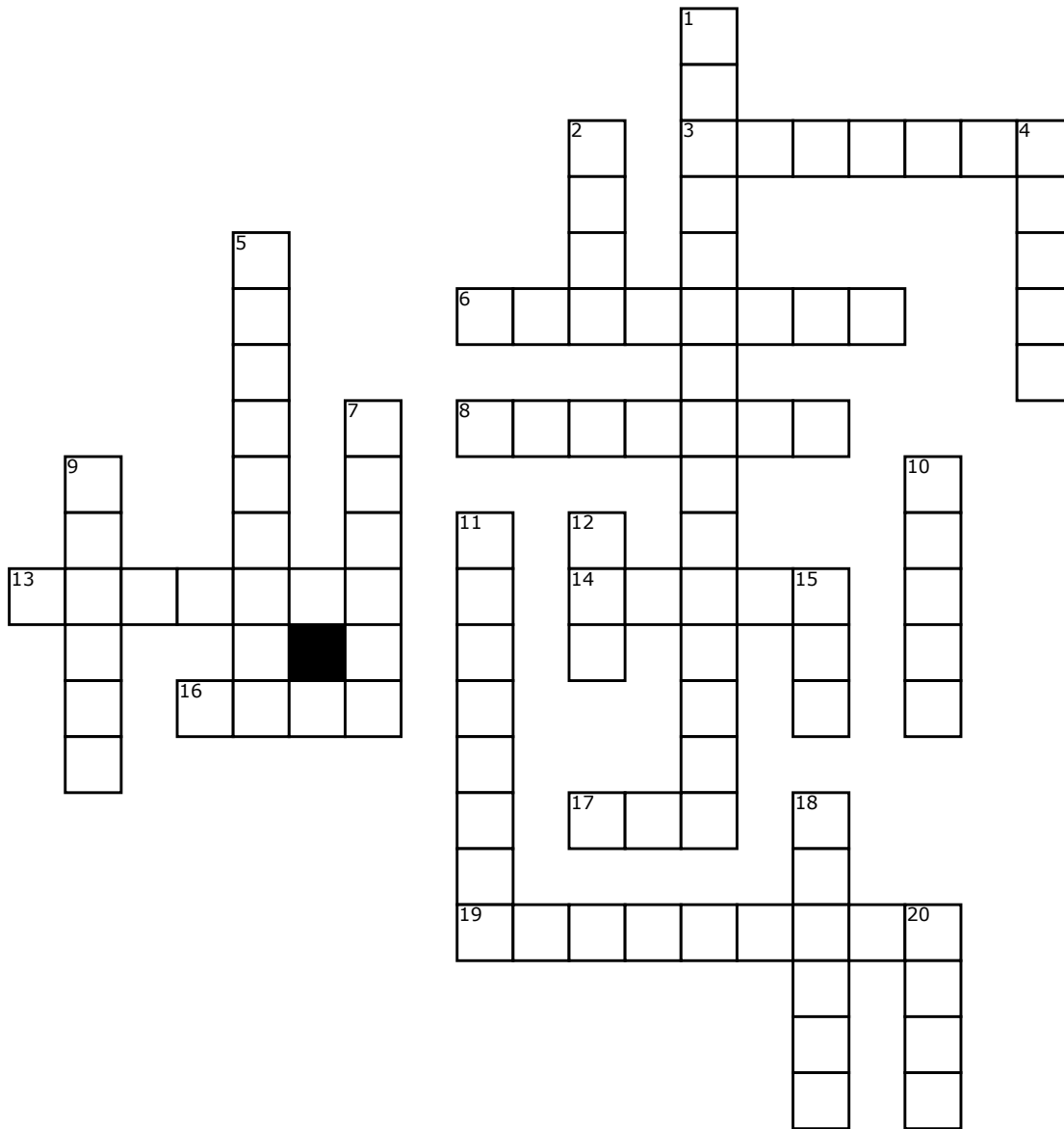


ER3 Crossword



Across

3. Committed to be the best healthcare company in the _____

6. "My _____" is what we say instead of "You're Welcome"

8. Trilogy _____ Standards

13. Pay Attention to the _____

14. A servants _____ makes the difference

16. No _____ or politics

17. A move-in ready model room is identified with _____

19. Hall are free of _____ and odors

Down

1. _____ committed to providing excellent care

2. Assist guests within _____ minutes

4. Pick up _____ when you see it

5. We are committed to _____ our customers' expectations

7. We are employees who "want to" _____ "have to"

9. Log into _____ to do our training

10. Answer the phone by the _____ ring

11. _____ answers call lights

12. We know the _____ behind our standards

15. Greet everyone within _____ feet of you

18. We are _____ in our residents home

20. Acronym for when we all work together as a team