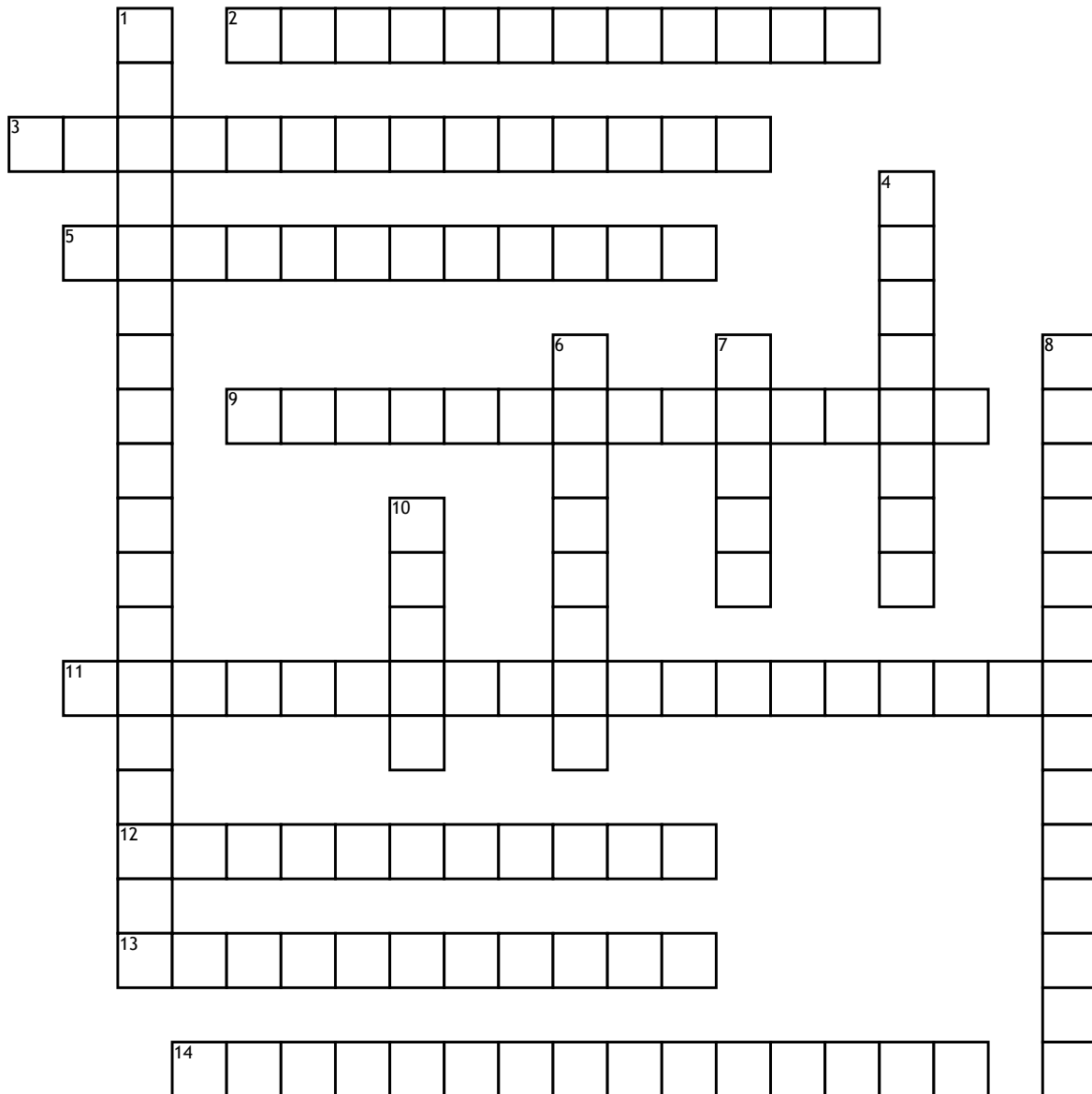


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Employment Glossary



## Across

- 2. when people are trying to find work and are so far been unsuccessful
- 3. a way of saving so an employee has some money in retirement
- 5. similar to mediation except the conciliator can suggest possible solutions
- 9. treating person less favourably because of factors such as gender, ethnicity, religion or disability

## Down

- 11. agreement about pay and conditions made at workplace/enterprise level
- 12. when an independent body makes a final (and binding) decision on a dispute between two parties
- 13. training in a full-time job, with time allocated to attend university of TAFE
- 14. goods and services that are for the use of the whole community

## Down

- 1. a legally binding, formal agreement between an employee and an employer
- 4. a person who works for a wage or salary
- 6. a person who hires employees
- 7. the part of our income taken by the government to pay for collective goods and services
- 8. training and education in a trade
- 10. a document that outlines an employee's minimum pay and conditions