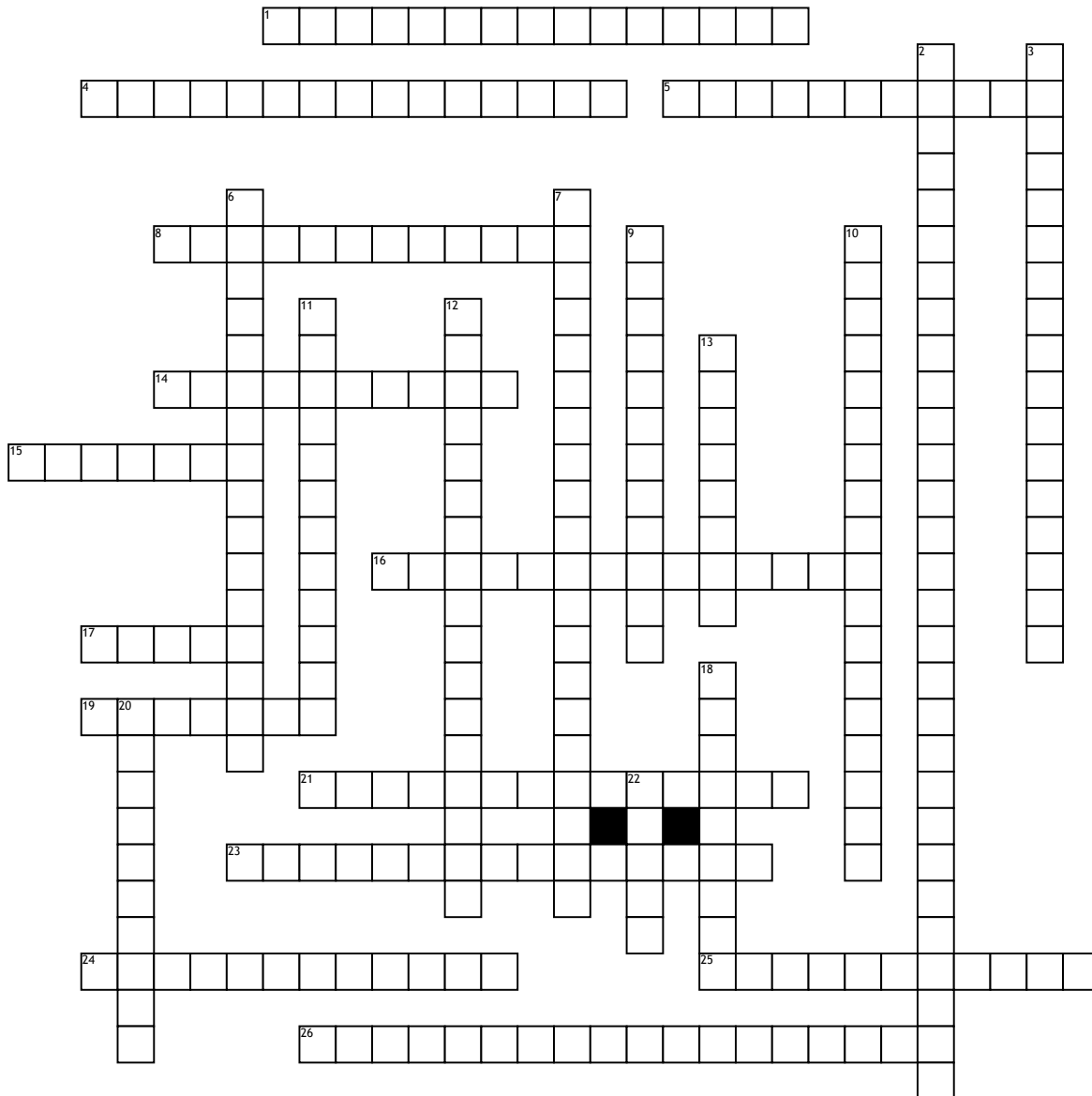


Employment Issues



Across

1. achieving the right amount of time devoted to work and for personal life
4. termination of employment that is considered to be harsh, unjust or unreasonable
5. people aged 15 and over who are either employed or unemployed
8. people who are paid according to the number of items that produce
14. industry involved in the transfer and processing of information and knowledge
15. industry involved in providing domestic services
16. training and education in a trade
17. the part of our income taken by the government to pay for collective goods and services
19. proportion of normal full-time benefits relative to the number of hours worked

21. treating a person less favourably because of factors such as gender, ethnicity, religion or disability

23. goods and services that are for the use of the whole community
24. non-wage benefits such as annual leave or sick leave
25. a method of resolving disputes where the parties involved discuss the issues in an attempt to reach a compromise
26. a legally binding, formal agreement between an employee and employer

Down

2. when an employer and an individual employee negotiate contract covering pay and conditions
3. industry involved in turning raw materials into finished or semi-finished product
6. industry involved in providing a service to others

7. a broad-based tax of 10 per cent on the supply of most goods and services consumed in Australia

9. similar to mediation except the conciliator can suggest possible solutions
10. a number of predetermined steps that are followed to resolve a dispute
11. when people are trying to find work but have so far been unsuccessful
12. the proportion of people aged 15 or over employed or actively looking for work
13. a person who works for a wage or salary
18. when a third party helps those involved in a dispute to reach a solution acceptable to both sides
20. when a particular job a person is doing is no longer required to be performed, sometimes due to technological changes
22. a document that outlines an employee's minimum pay and conditions