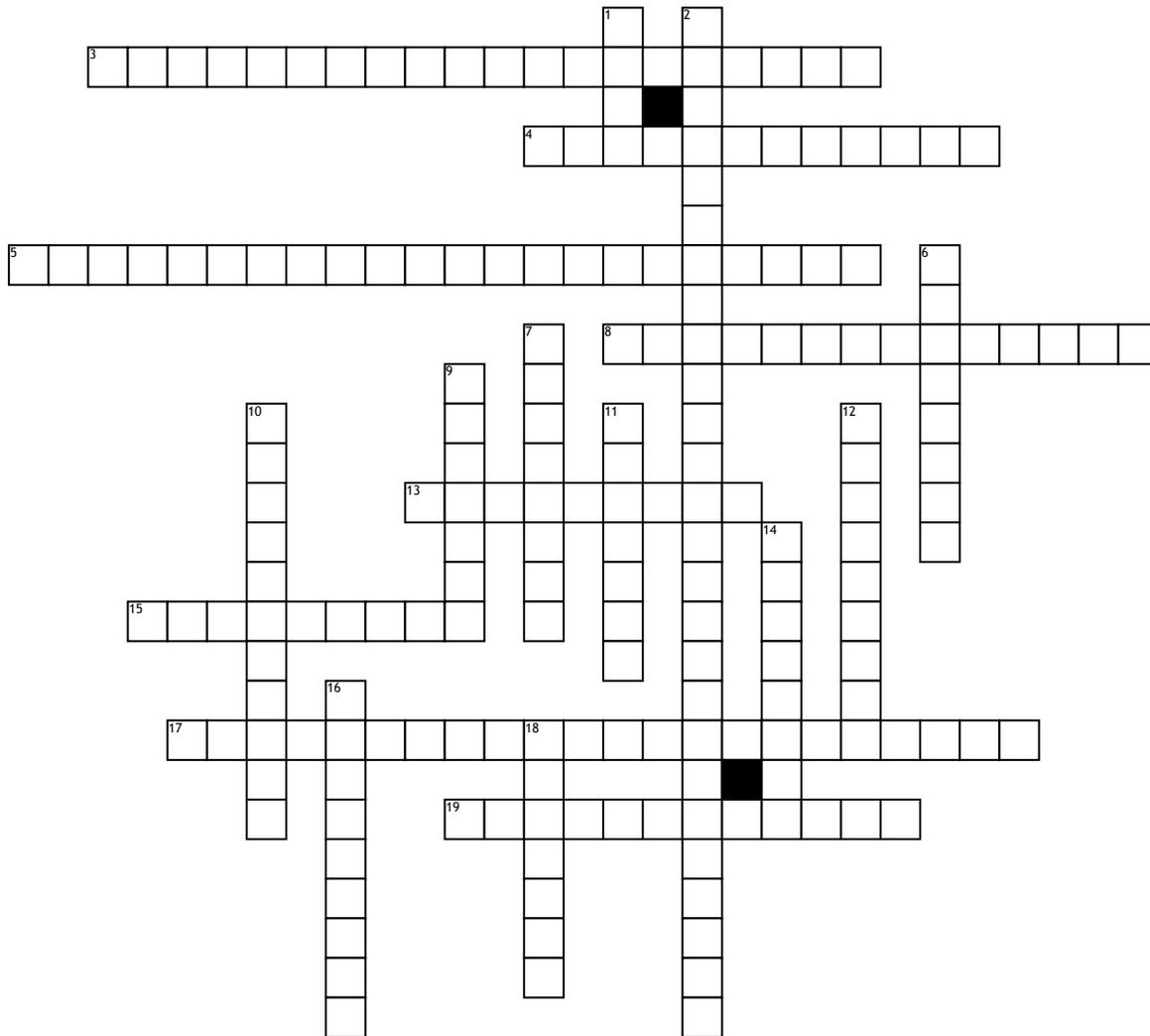


# Equality and diversity



## Across

3. intentionally treating someone negatively and differently due to differences  
 4. unfair assumption that all people who have similar characteristics are all the same when they are not  
 5. unintentionally treating someone differently and negatively  
 8. raising concerns to a senior member of staff, manager or even CQC and OFSTED.  
 13. Giving individuals equal opportunities  
 15. Accepting and respecting differences  
 17. set of standards that all health and social workers should use in their daily lives. Display knowledge, skills and behaviours that provide the correct care

19. Freedom to make your own decisions

## Down

1. evidence based on guidelines and improves outcomes using the NHS  
 2. regulates health and social care in England, ensures the standards of quality and safety are met. Provides inspection reports and warning notes and fines  
 6. constant negative behaviour to another individual  
 7. Ensure a person is treated fairly and are not discriminated against  
 9. Do not undermine a persons self respect  
 10. Enabling and supporting individuals to be in control of their life

11. Regarding others feelings, wishes or rights  
 12. someone having a negative attitude towards an individual or a group of people, usually based on inaccurate information  
 14. someone who is not part of your family and friends and will put your view forward and allow your voice to be heard, provide support and advice if needed  
 16. negative doing and putting people into a particular group and believing them people are all the same  
 18. if there is a breach in rights legal action can be taken, it allows a persons rights to be restored and the organisation who was law breaking to be punished