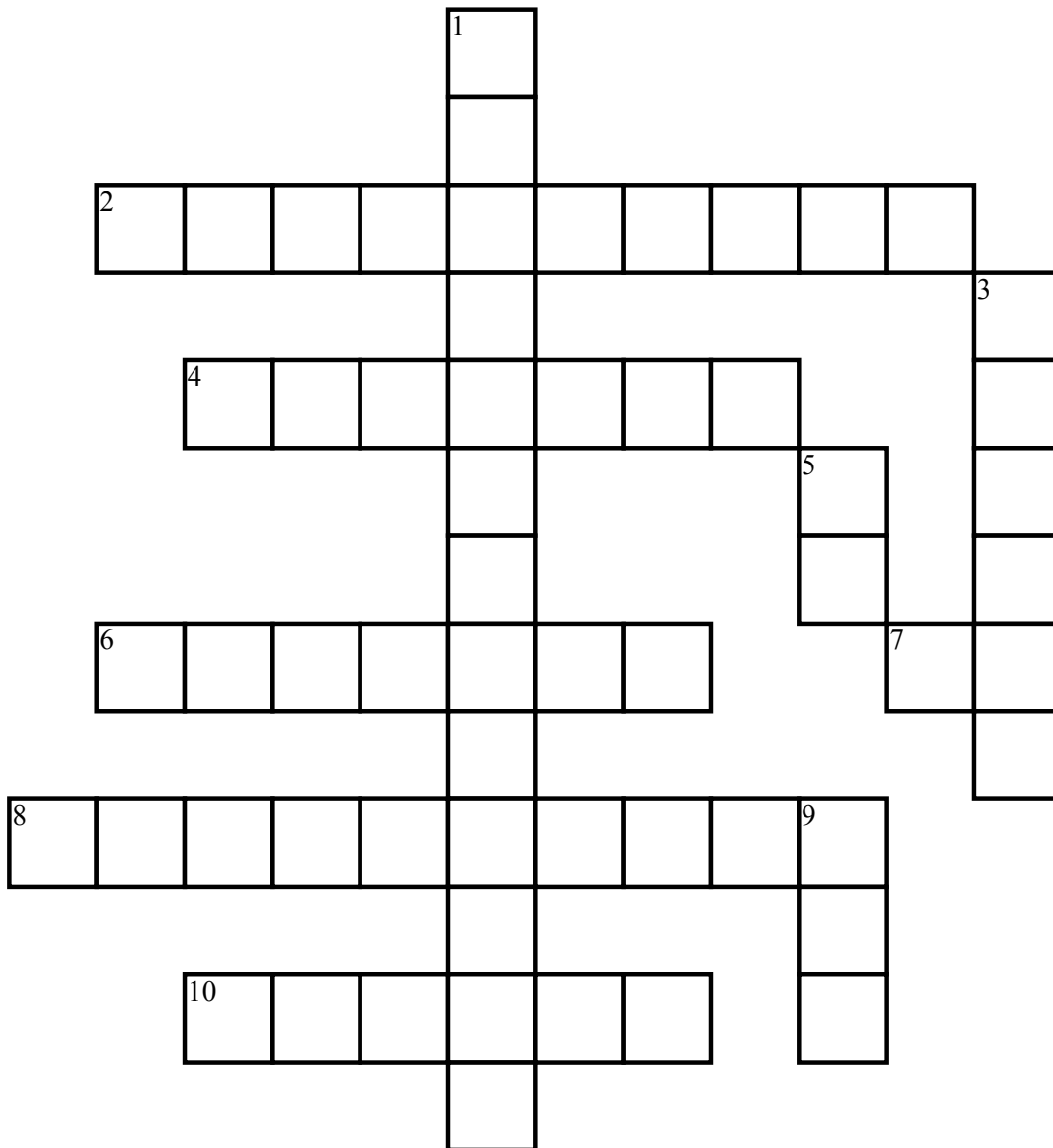


Name: _____

Date: _____

FRINGO



Across

2. The first step you do in salesforce when a client asks for something that is a case is ?
4. On the modification form in salesforce, what section is located at the top right?
6. How many months can a client deffer?
7. How many digits are in the Interaction ID?
8. if the client is in the state of _____ the client must call GCS or CFT directly:

10. When all changes are made what do you click to preview changes ?

Down

1. When recording a verbal authorization the number you need to input is called the?
3. When a client wants to deposit or add extra funds what is the limit per day ?
5. The funds from the withdraw can be sent to the client by Western Union for a fee of ?
9. What is the fastes way for a customer to recieve their funds?