Across
1. A communication that takes place within an organization among members of the organization.
4. A communication you have with yourself.
8. A form of communication between a speaker and the audience that varies in size.
9. A form of electronic communication that does not take place in real time.
12. A state of awareness in which we are conscious of our reasons for thinking or behaving.
14. The medium through which the message passes.
15. A message sent to the speaker reacting to what is said.
16. A communication that proceeds by question and answer.
17. A message that refers to another message.
18. Anything that interferes with your receiving message.
19. Communication between and among people.
20. A generalization that explains how something works.

Down
2. A form of communication between two persons or among a small group of persons.
3. A communication among members of groups of about five to ten people.
5. A communication form from one source to many receivers worldwide.
6. A logical, well-reasoned, unbiased and clear thinking.
7. Any signals transmitted from source to receiver.
10. The art of producing messages like speaking or writing.
11. The study of good and bad, right or wrong, of moral and immoral.
13. A systematic search of information or an investigation of a topic.