

## <u>Across</u>

**2.** A term that means that the world is becoming increasingly connected as a result of trade and working practices

**5.** Recruitment involves appointing an employee from outside of the business

6. A tax on imports

8.2 - 20 people own the business

**9.** Employees are likely to work harder if they are (begins with M)

**10.** The ability of a good or service to meet customers' expectations (begins with Q)

## <u>Down</u>

1. Where you own a business on your own

**3.** One of the 4 P's in the marketing mix

4. Sales subtract costs

**7.** The term for the money received from sales