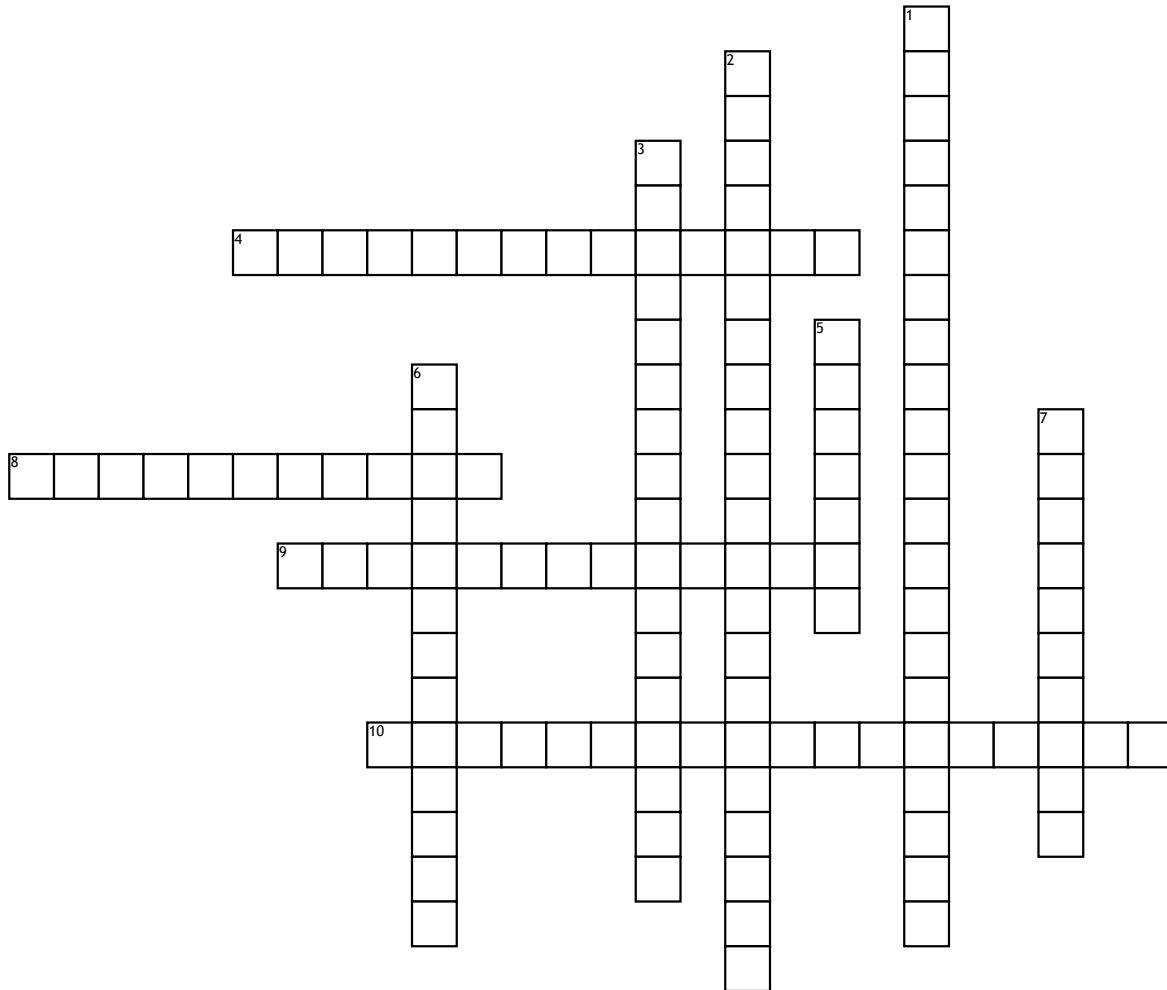


Group Decision Making



Across

4. A technique for preventing groupthink in which a group or individual is given the role of critic during decision making.
8. A team that is part of an organizations structure & is empowered to act on it decisions regarding product & service quality.
9. Generating as many ideas as possible, suspending evaluation until all of the ideas have been suggested.
10. A debate between two opposing sets of recommendations.

Down

1. A structured approach to decision making that focuses on generating alternatives & choosing one.

2. Simple rules used to determine final group decision schemes.
3. The tendency for group discussion to produce shifts towards more extreme attitudes among members.
5. When group members stimulate new solutions to problems through the process of mutual influence & encouragement within the group.
6. Small groups that meet to provide inout for solving quality or production problems.
7. A deterioration of mental efficiency, reality, testing, & moral judgement resulting from pressures within the group.