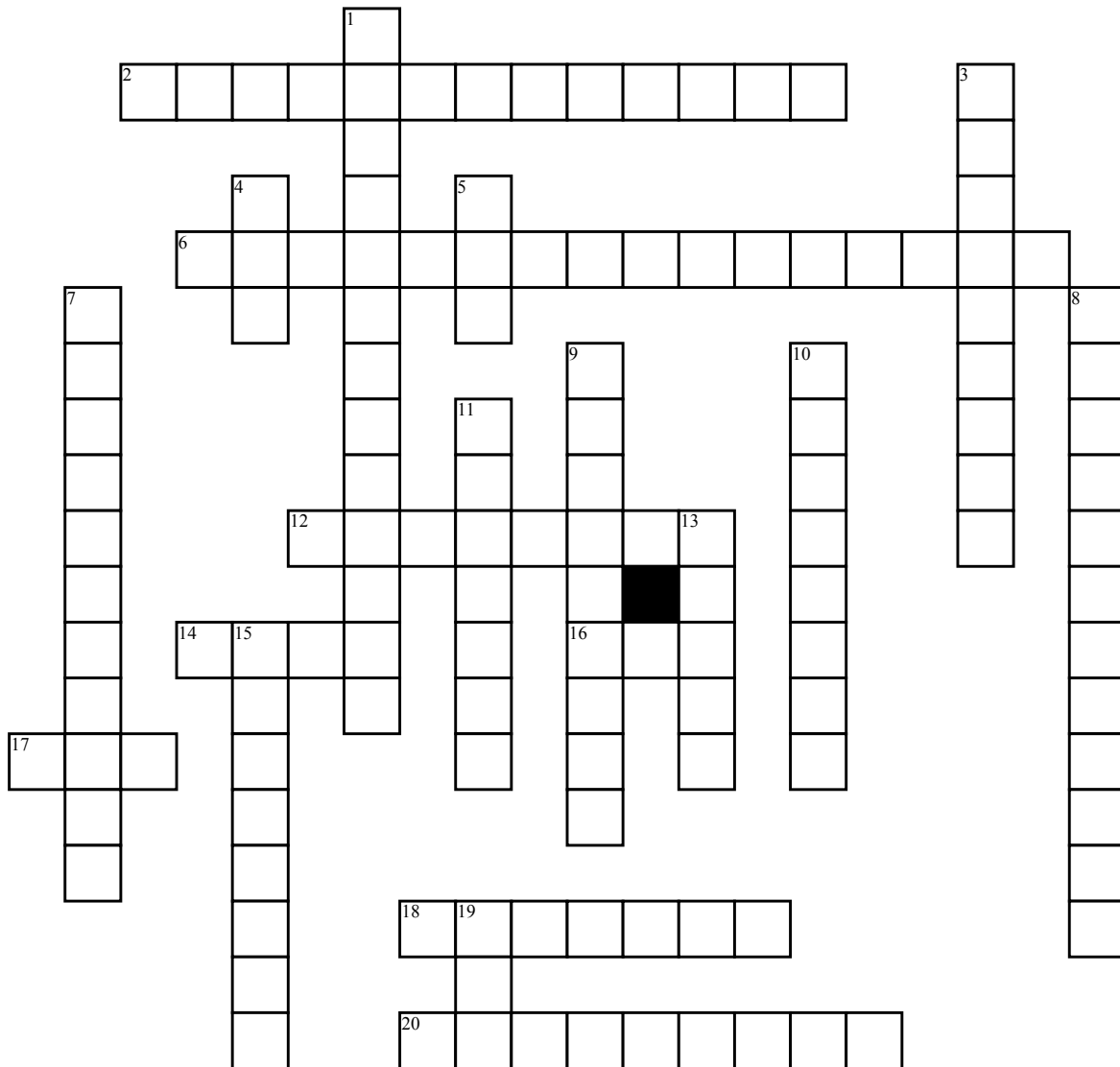


Name: \_\_\_\_\_

# Guiding Care



## Across

- 2. Sent to member after 1st successful outreach
- 6. Used to report issues of ANE
- 12. Obstacles a member may face
- 14. Scrubbing a case/verifying eligibility
- 16. Comprehensive assessment
- 17. Member-centered plan
- 18. 1-way to change a recommended goal to a current goal

## 20. Positive member attributes

### Down

- 1. Used to document outreaches and visits
- 3. Required from member and CCs on all POCs
- 4. Initial Assessment
- 5. Cloud based filing system
- 7. Reconciled initially, annually or post-discharge
- 8. Icon to select cases reviewed within the last 24 hours
- 9. An activity that need to be complete has this icon

## 10. Risk level CC required to add or update

- 11. Assessments are called this in GC
- 13. Handwritten goals use this structure
- 15. To Do item (Task)
- 19. Includes the member, healthcare providers, family/friends, and CC