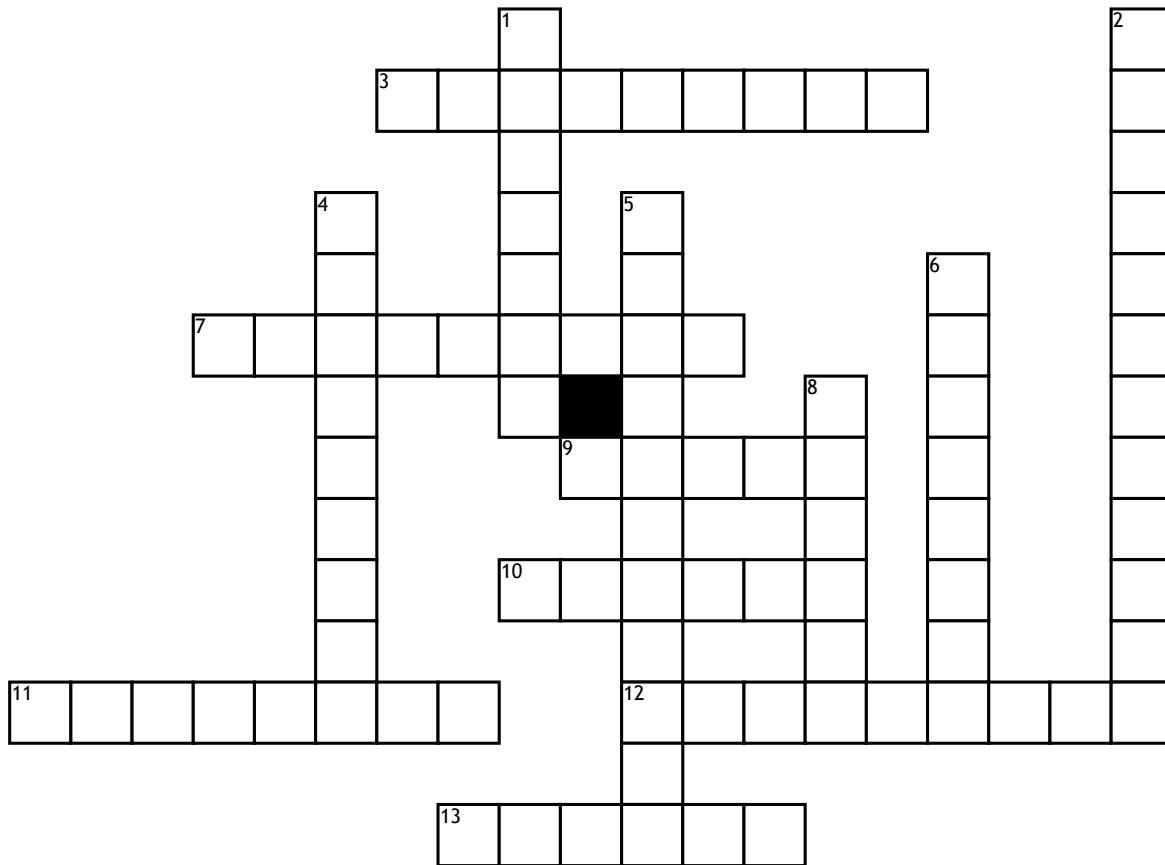


Harrods case study



Across

3. synonym of consequently

7. A meeting in which an employee discusses his or her progress, aims and needs at work with his or her manager or employer

9. to secure a sale

10. of high rank, old

11. synonym of company

12. reward offered for increased productivity

13. specific objective

Down

1. Synonym of hire

2. non-verbal communication

4. high level of knowledge or skill in a particular field

5. synonym of difficult

6. to be distinctive

8. academic title given upon completion of studies