Name:	Date:

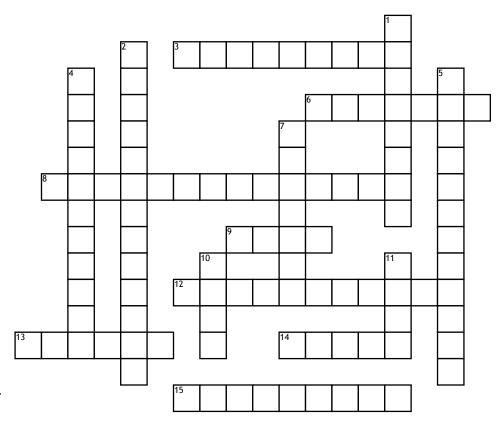
## Hospitality

## **Across**

- **3.** Restaurant person who is a trained and knowledgeable wine professional
- 6. Head waiter
- **8.** Hotel employee who handles calls from guests who want to make a room reservation
- **9.** A professional cook
- **12.** Another term for a booking
- **13.** Employee who delivers luggage to your hotel room
- **14.** A place to stay with lots of rooms
- **15.** A hotel employee whose job is to assist guests by booking tours, making theatre and restaurant reservations

## **Down**

- **1.** Tip
- 2. Person responsible for washing up, cleaning and basic food preparation
- **4.** Maid in a hotel who cleans the rooms



- **5.** A person employed in a hotel to receive guests and deal with their bookings
- 7. Person who accepts orders from the dining room, relays them to the appropriate stations of the kitchen, and checks each plate before it leaves the kitchen
- 10. Food list
- 11. What you need to pay at the end of your meal

