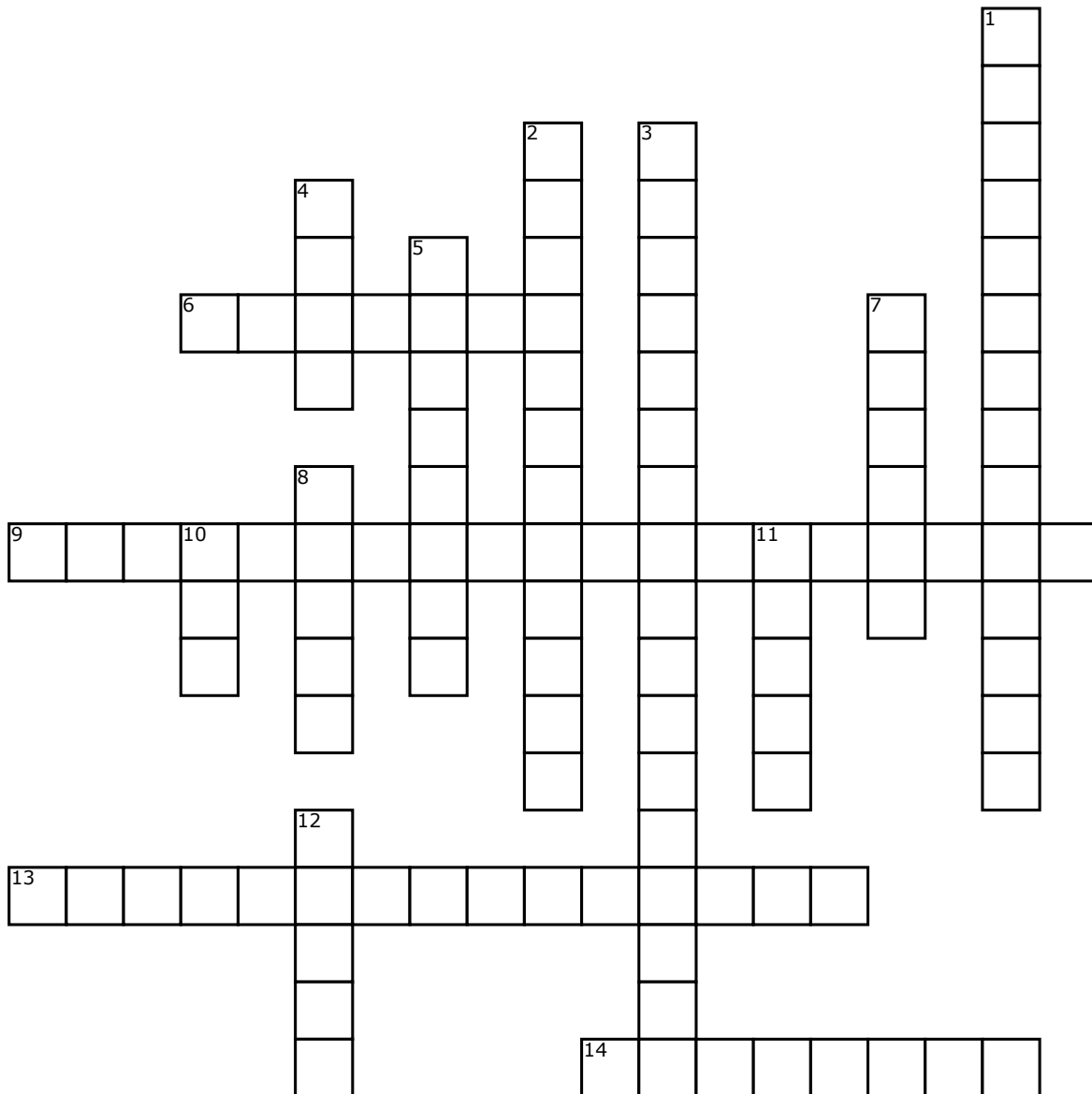


Name: _____

How-To P&C... Like A Boss



Across

- 6.** An endorsement that would be on a vehicle only used in the summertime
- 9.** A policy-level rating factor that may increase, decrease, or have no impact on the premium.
- 13.** Someone with permission to talk on the insured's behalf.
- 14.** Who do I call when I don't know the answer?

Down

- 1.** A person who has permission to drive the insured's vehicle.
- 2.** Who can help you RUSH an SR-22?
- 3.** Coverage on a vehicle within 30 days of purchase.
- 4.** A note you can leave on a member's profile.
- 5.** Unacceptable, Uncollected, and Bankruptcy are examples of what?

- 7.** What should you send when a dealer requests proof of insurance & coverages?
- 8.** "To make sure I provide you the best service, I'll have a few additional questions throughout our call."
- 10.** A report that shows the accidents and convictions for licensed operators.
- 11.** POI request in GA is sent via _____
- 12.** A letter that explains coverage on borrowed or rented vehicles.