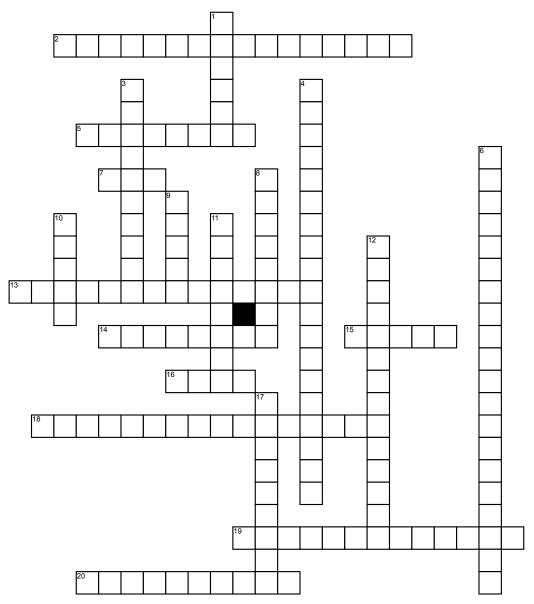
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Across

- **2.** a reliable system with accurate information that is recent and it is timely
- **5.** devices that can be seen and touched
- **7.** a error that appears in a software program
- **13.** the property that enables a system to continue operating properly in the event of the failure of some of its components
- **14.** uses internet technology and telecommunication to share some parts of the business information
- **15.** an important design and performance characteristic of a computer network or telecommunications network
- **16.** defines how messages are formatted and transmitted, and what actions Web servers and browsers should take in response to various commands

- **18.** process taken to check if a connection request can be a success
- 19. a statement or a legal document that discloses some or all of the ways a party gathers, uses, discloses, and manages a customer or client's data
- **20.** the failure of one or more transmitted packets to arrive at their destination

<u>Down</u>

- **1.** variation in the delay of received packets
- amount of items being processed by a system
- **4.** the ability of a computer, machine, electronic system or network to maintain limited functionality even when a large portion of it has been destroyed or rendered inoperative
- **6.** transfers files between the server and the clien

- 8. the global system of interconnected computer networks that use the Internet protocol suite (TCP/IP) to link devices worldwide
- **9.** electronic communication that people use to communicate by sending messages and files to one another
- **10.** malicious software that affects the computer
- **11.** its a local or restricted communication network
- **12.** does calculation of the packets received by the system
- 17. applications in the computer