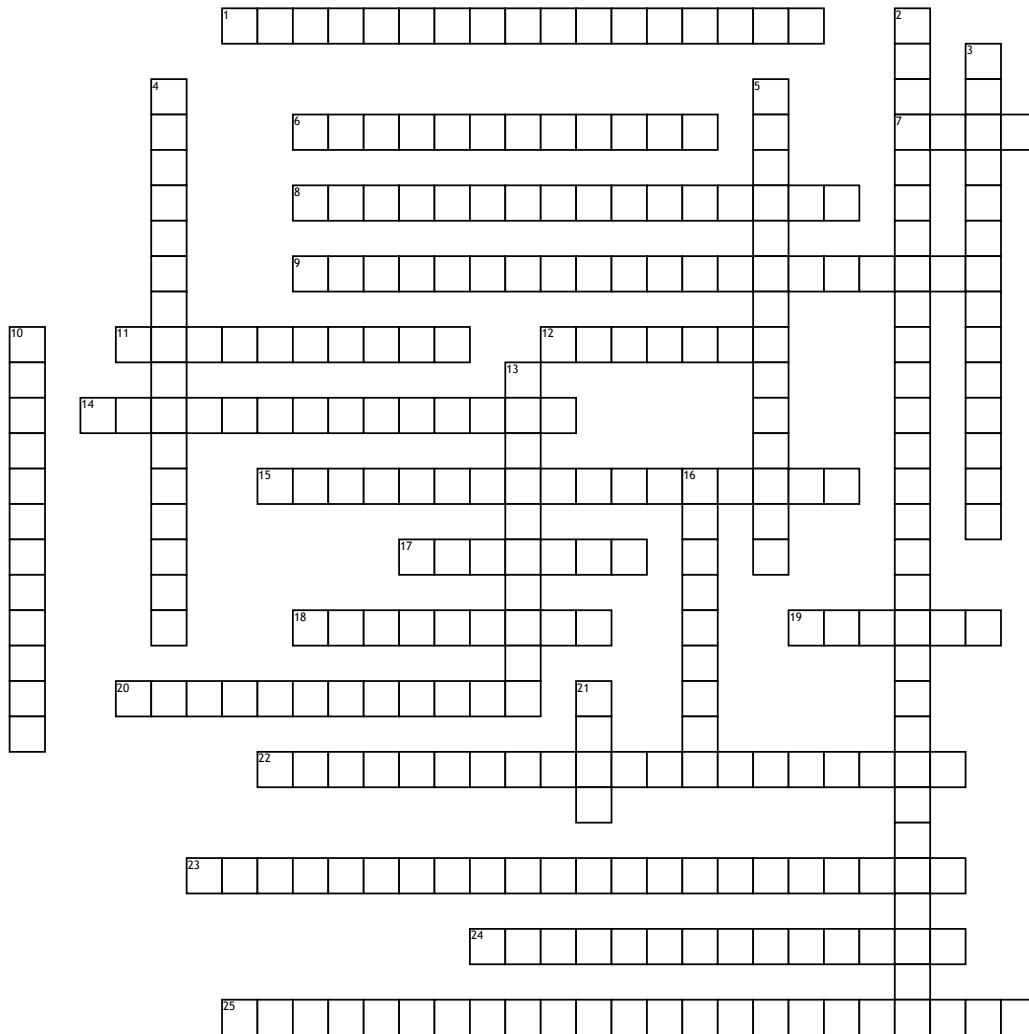


# ISO 13485:2016 Terms and Definitions



- Across**
1. A problem solving method used to pinpoint the actual cause of a specific problem. When that cause is removed, it prevents recurrence of the problem.
  6. the process that uses information to identify potential risks.
  7. the probability of occurrence of harm and the severity of it/ the safety and performance of a device.
  8. the action taken to eliminate the cause of the NC.
  9. Information required to be controlled and maintained by a company
  11. means confirmation by examination and the provision of objective evidence that the requirements for a specific intended use have been fulfilled
  12. the degree to which a set of inherent characteristics fulfills requirements; achieving the agreed upon requirements of a customer.
  14. the process of comparing the estimated risk against the given risk criteria.
  15. written, electronic or oral communication that alleges deficiencies related to the identity, quality, durability, reliability, safety or performance of a medical device that has been placed on the market
  17. a set of interrelated or interacting activities
  18. written, printed or graphic matter affixed to the device or accompanying it, which is related to the identification, description, and use. CFR specifies minimum requirements for all devices.
  19. potential source of harm
  20. confirmation, through the provision of objective evidence, that specified requirements have been fulfilled
  22. Packaging which prevents microorganisms from entering, thereby allowing uncontaminated products to be provided at the point of use.
  23. communication plans that need to be in a formal agreement
  24. Part of the QMS focused on fulfilling the Quality Requirements
  25. Manages the interacting processes and Resources required to manage resources concerning short- and long-term goals; identification of actions and consequences of product.
- Down**
2. Improvements to processes taken to eliminate the causes of nonconformities or other undesirable situations.
  3. Systematic application of management policies, procedures and practices to the tasks of analyzing, evaluating, controlling and monitoring risks.
  4. the QMS focuses on providing confidence in the requirements to be fulfilled
  5. Notice by the company, subsequent to delivery, to provide supplementary information
  10. the remaining risk after control measures have been taken.
  13. An action needed to eliminate the effect of a NC
  16. all phases in the life of a medical device, from the initial conception to final decommissioning and disposal
  21. physical injury or damage to the health of people, property, or environment.

**Word Bank**

- |                         |                                 |                           |                        |
|-------------------------|---------------------------------|---------------------------|------------------------|
| documented arrangements | Quality                         | Residual Risk             | advisory notice        |
| corrective action       | Quality Control                 | Quality Assurance         | labelling              |
| Risk Evaluation         | Risk Management                 | Quality Management System | Correction             |
| Risk                    | Corrective Preventative Actions | Process                   | harm                   |
| Root Cause Analysis     | Verification                    | hazard                    | Customer Complaint     |
| life cycle              | documented informtion           | Validation                | Sterile Barrier System |
| Risk Analysis           |                                 |                           |                        |