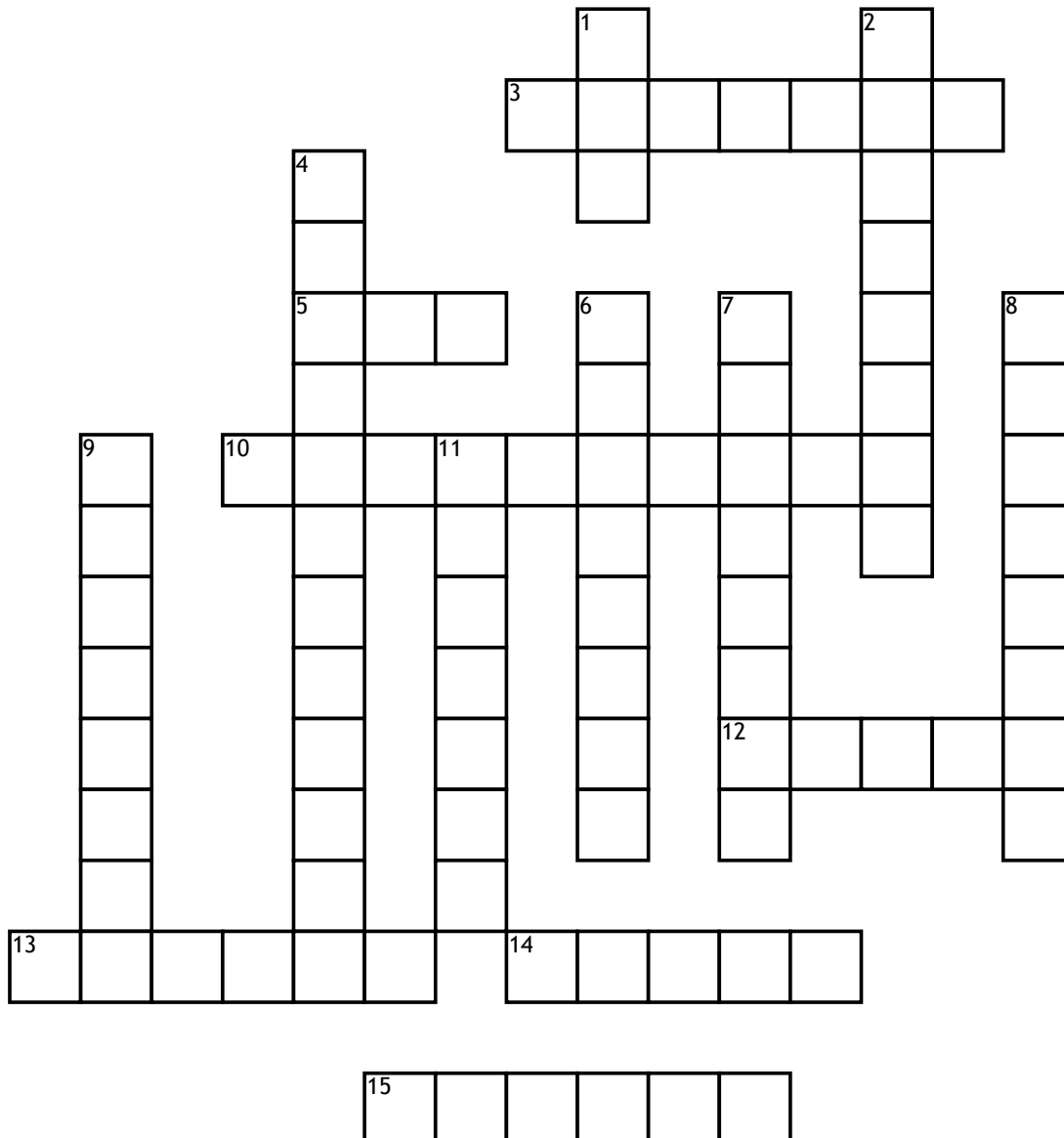


# IS crossword



## Across

3. vital software for using internet sites  
 5. acrobat reader is essential  
 10. shortcuts to sites that you visit regularly  
 12. electronic, not through the letter box  
 13. find information  
 14. good for producing charts and graphs

15. only do this if you dont want a file  
Down  
 1. unique address of a file on internet  
 2. worth trying when you get stuck  
 4. letters and numbers  
 6. physical component of the computer system

7. network maintained by a company that is only available to its staff or users  
 8. system or software utility designed to stop unauthorized access to a private network  
 9. approximately a billion bytes  
 11. not connected