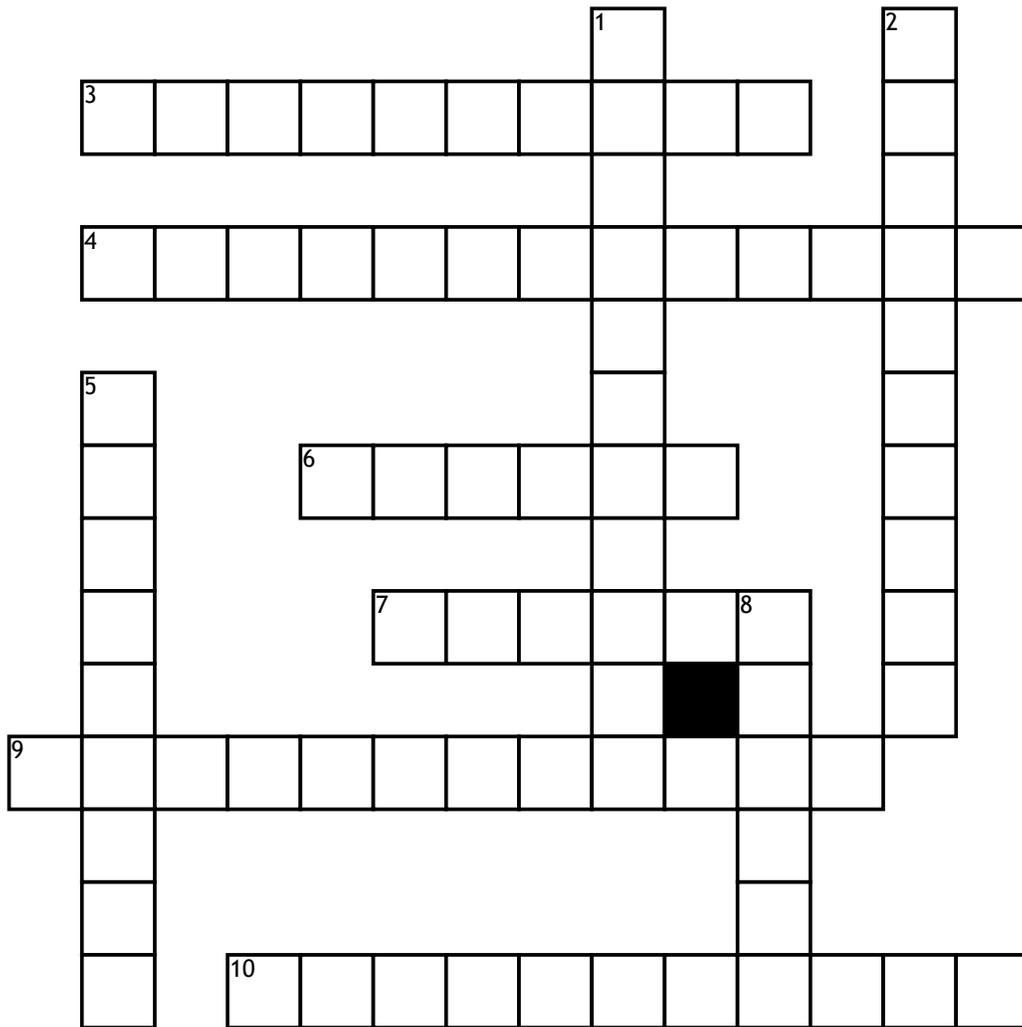


IT Management (Managing the Information Age)



Across

- 3. The study of IT management concentrates on attaining.....,and effectiveness
- 4. Managers have grown from technical experts to generalists
- 6. To succeed in the rapidly changing environment, managers must remain.....in new practices and techniques
- 7. ES stand forsystem
- 9. Developing an information is one of the critical issues facing IT managers
- 10. Strategic andIssues is a critical Area for IT managers

Down

- 1. The.....is an area where executives need to search for critical success factors
- 2.Is an element of mature models of IT management
- 5. Redesigning business processes to better support strategy is one the newer issues that have arisen has IT entered the internet age
- 8. IT changes organizations. These changes are perceived by many as a.....to power, position, or influence

Word Bank

- | | | | |
|------------|-------------|---------------|--------------|
| Governance | Environment | Sophisticated | Competitive |
| fluent | Threat | Efficiency | Architecture |
| Corporate | Expert | | |