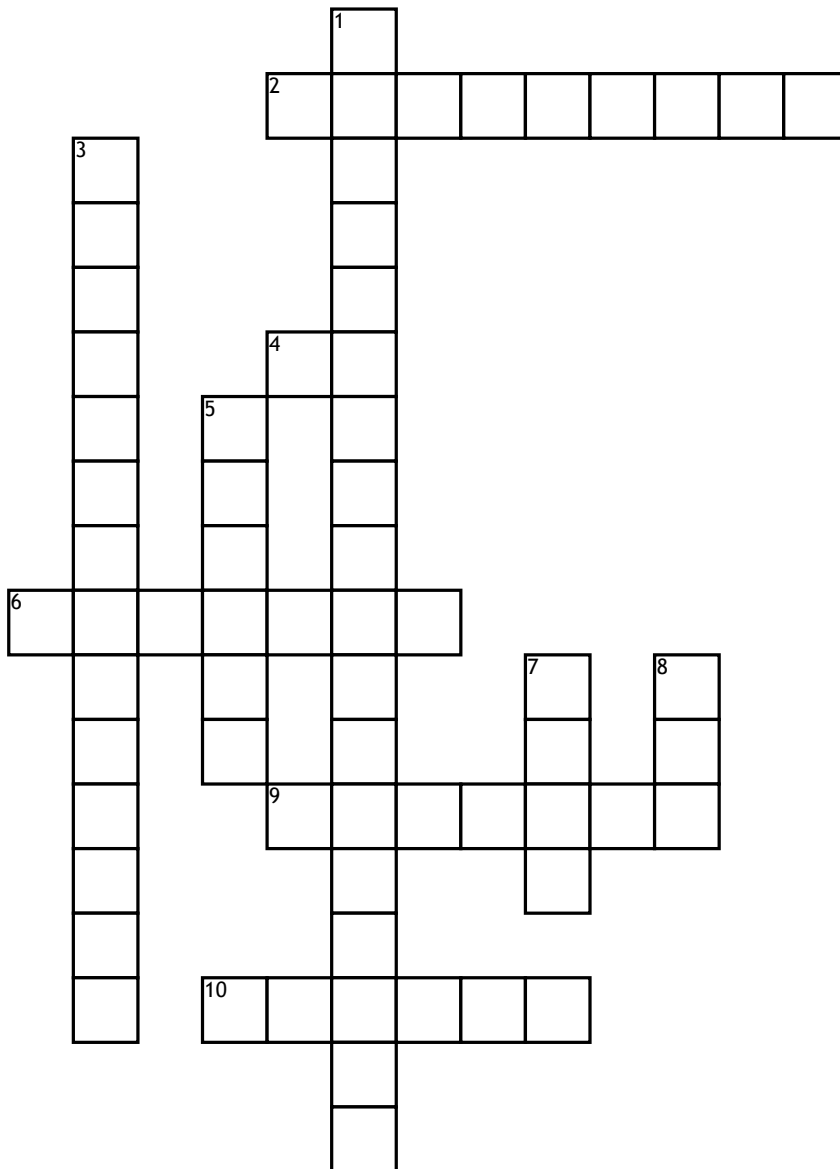


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Illinois Lottery



## Across

2. Where can you guide a player looking for Lottery Pool information?
4. Abbreviation for Quality Assurance
6. Client we serve
9. Where can a player find the claim form online?
10. What section of the site would you guide a player looking for Game Expiration Dates?

## Down

1. What menu option will a player navigate to when they would like to see how much they won?
3. Where would a player update card information in their account?
5. Monthly score to stay off an action plan
7. Abbreviation for Freedom of Information Act request
8. What is the abbreviation for Draw Based Game?