

Name: _____

Date: _____

Introduction to OpEx

D Q P S N O I T A T N E M U C O D E F T Q K M B
S O S T A N D A R D L E C N S K A S H V P S E O
A C O A T N E M E T A T S R A B R C Y B G I E P
I K D Q G I Y A N A L I Z E T L C T K A L X V E
R F Q F R W B G J H D L A H O V J Q W E R S R R
N K E I O L A S O W N G U E T W A W A M S I N A
Q P Z P A R E T O F E U F N M Z S N P O J G Y T
A H L G U E C T Y X G G T G J I C F S E S M Y I
G I S L L I I A M R C X R W S M L I Q D C A Y O
H I F S S E C O R P K A A M V P A N U I I R P N
Z E J B E I Y C E L T U H I L R O A Q A T G R A
S J V M A A L J G I R Z C S D O E N K G S I O L
I Q M O Q E N I F E D A W O K V H C A R I H J E
V J U W R H M Z G C B R O K A E X I R A T U E X
K A F Y R P C S W E C N L U K M Q A G M A L C C
M C Y X Y N M P R C J P F S E E A L K S T L T E
P E R X S L F I T O C U J S N N V P T P S A C L
T H A L G X L F T N N R O C O T T M Y O Y H H L
B J H S Q J B D N T A V Y O B Y C C H T J A A E
H A I C U B D V A R O U D P H M L Z E H K I R N
F S B F G R B M G O C V J I S W O U L J M R T C
G O T S Q Y E P A L W Y P S I F J A I X O Q E E
Q C X A S R B N T I M B S N F W S H X H F R R F
W L W X B G X Q K U C A J D J V A C B V T S P O

Operational Excellence
Improvement
Financial
Fishbone
Control
Measure
Define
Gantt

Project Charter
Flow chart
Six Sigma
Standard
Diagram
Process
Pareto
SIPOC

Documentation
Statistics
Statement
Analyze
Improve
Project
DMAIC
Lean