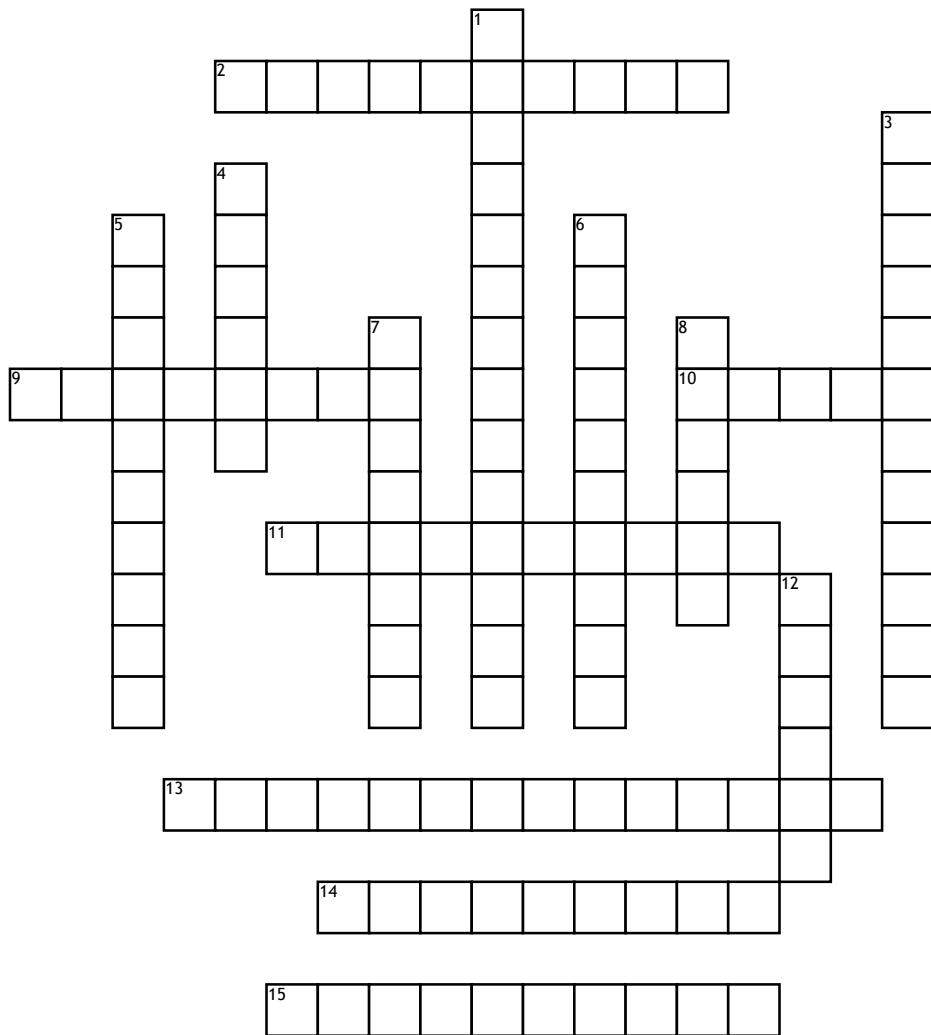


Name: _____

Date: _____

June 2019



Across

2. The act or process of orienting and training a new associate
9. In excess of a standard day's work
10. A methodical examination and review
11. Monthly publication containing Associate achievements and Body Shop news of interest
13. A value asset that ensures everything in day to day business on line is taken care of

14. BMW Plant President

15. Relating to or designed for efficiency and comfort in the working environment

Down

1. Value in excess of what is normally or usually expected; a degree of excellence
3. Established by Management as a rule to measure the quantity, content, value or quality of your work space
4. It's a way of life in the Body Shop

5. Having the quality of being excellent

6. The introduction of something new; a new idea, method or device

7. Work done by several Associates with each doing their part with a common goal in mind

8. The Japanese word for continuous improvement; activities that continuously improve all functions of a process

12. Sister plant that builds the Mini

Word Bank

Safety
Oxford
On Boarding
Premium Quality

Process Support
Newsletter
Knudt Flor
Team Work

Overtime
Area Standard
Excellence
Innovation

Kaizen
Ergonomics
Audit