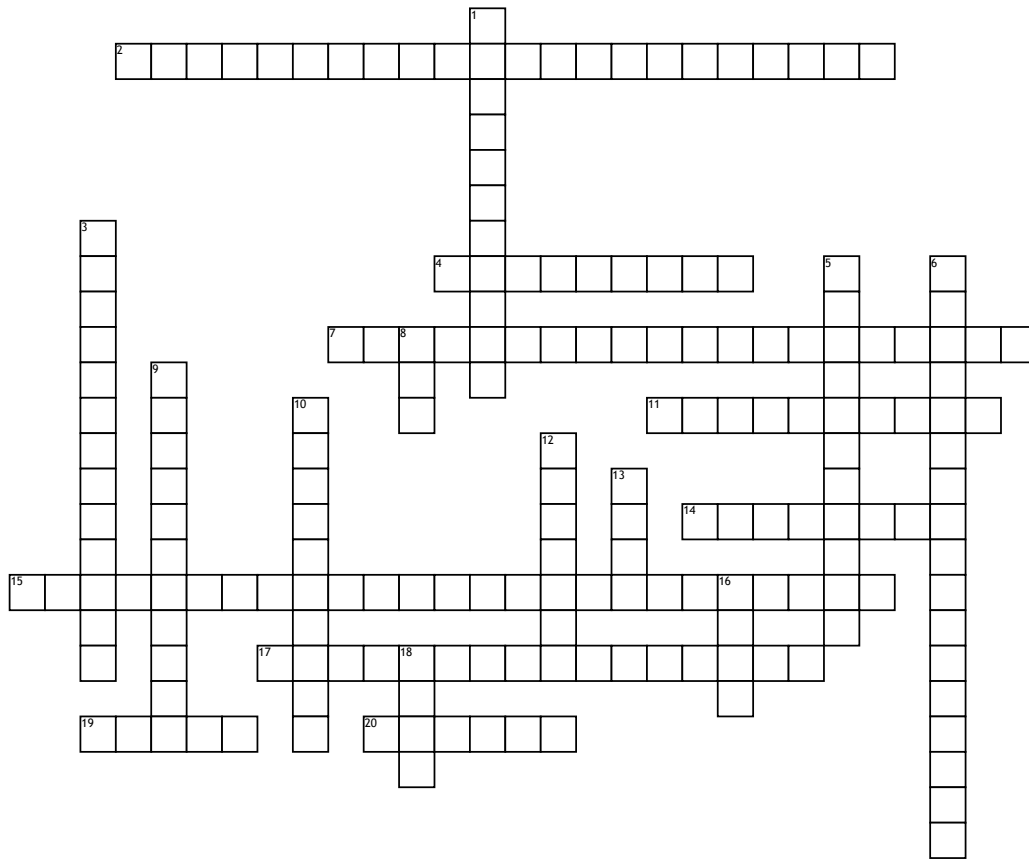


Name: _____

Date: _____

Kaleb's I-B-A Lesson #2 Crossword Puzzle



Across

- 2. the ability of a group to exhibit a greater degree of intelligence by solving problems collaboratively compared to the intelligence of an individual member
- 4. a method by which a blogger receives notification when other bloggers link to his or her blog entry
- 7. a computer-based method of communication in which uses can type and view messages sent to one or more recipients, and view the responses immediately
- 11. a centralized office used for the purpose of processing a large volume of requests by phone
- 14. a status indicator that conveys a person's willingness and ability to engage in communications
- 15. a business trend that seeks to simplify and integrate all forms of communication. also, a set of technologies that enable voice to be converted into text, and vice versa
- 17. the practice of creating networks of friends, associates, and clients who can discuss topics in common. online social networking is a powerful concept used by individuals and businesses worldwide

- 19. a concept referring to the changing trends in the use of WWW technology and Web design that have led to the development of information-sharing and collaboration capabilities
 - 20. a web page that integrates content and scripts from multiple web sites to create new applications
- Down**
- 1. a data format that adds human-readable metadata to existing code so that the data can be processed by other software
 - 3. a problem-solving model in which a task ordinarily performed by one person is outsourced to a large group or community in order to obtain and analyze large amounts of data
 - 5. the integration of telephony and data technologies
 - 6. a technology that converts voice into data packets for transmission over a packet-switched IP network. allows the use of the internet for real-time voice and video traffic
 - 8. short message service. communications protocol that allows short text messages over cell phone

- 9. a Web 2.0 implementation by which Web data is contextualized with the addition of machine-readable metadata
- 10. the practice of categorizing online content through tags
- 12. the use of audio or video digital-media files that are distributed through Web feeds to subscribed users
- 13. a page of collection of Web pages that can be viewed and modified by anybody with a Web browser and access to the internet
- 16. spam that is delivered through instant messaging
- 18. a programming methodology that uses a number of existing technologies together and enables Web applications to make incremental updates to the user interface without the need to reload the browser page

Word Bank

- | | | | |
|-------------------------|-----------------------------|------------------------|-------------|
| Collective Intelligence | Voice over IP (VoIP) | Ajax | Mashup |
| Presence | Sms | Crowdsourcing | Microformat |
| Trackback | Unified Communications (UC) | Semantic Web | Call Center |
| Spim | Wiki | Folksonomy | Convergence |
| Social Networking | Podcast | Instant Messaging (IM) | Web 2.0 |