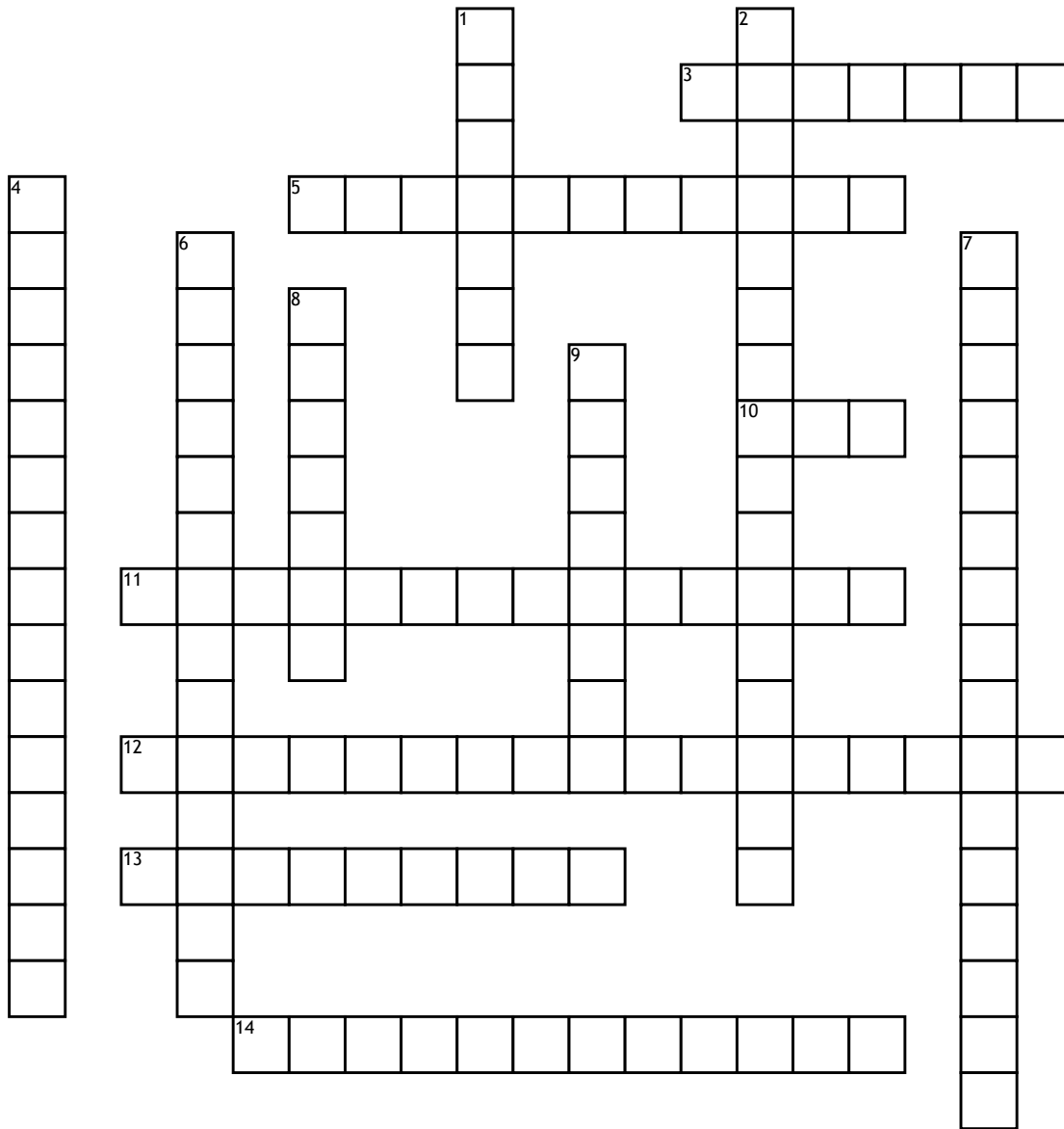


Know your Virtual Library



Across

- 3.** During the application process, the customer provides the amount and source of the security deposit.
- 5.** add or remove a temporary block
- 10.** allows callers to use either speech or touch-tone telephone to perform a variety of transactions and access account information.
- 11.** Where can you get accurate information to provide your customers?

12. A late fee may be temporarily deducted from the available credit when the payment is made after 12:01 am CT on the due date.

13. account owner can assign view-only access to a non-account owner. However, the guest user is allowed to dispute a credit card transaction on the owner's behalf.

14. process of moving a single transaction or the account balance to a different Annual Percentage Rate

Down

1. can be changed on select consumer credit products

2. is a free service that automatically makes payments by transferring funds from a checking or savings account.

4. is not payable to Wells Fargo or Wells Fargo Financial credit cards or line of credit accounts.

6. mandates the reporting of elders or dependent adults in accordance with applicable laws and regulations.

7. can only be added to a credit card account that is open, current, and under the limit.

8. complete in CSS or DASH because of a system issue

9. who is your favorite boss?