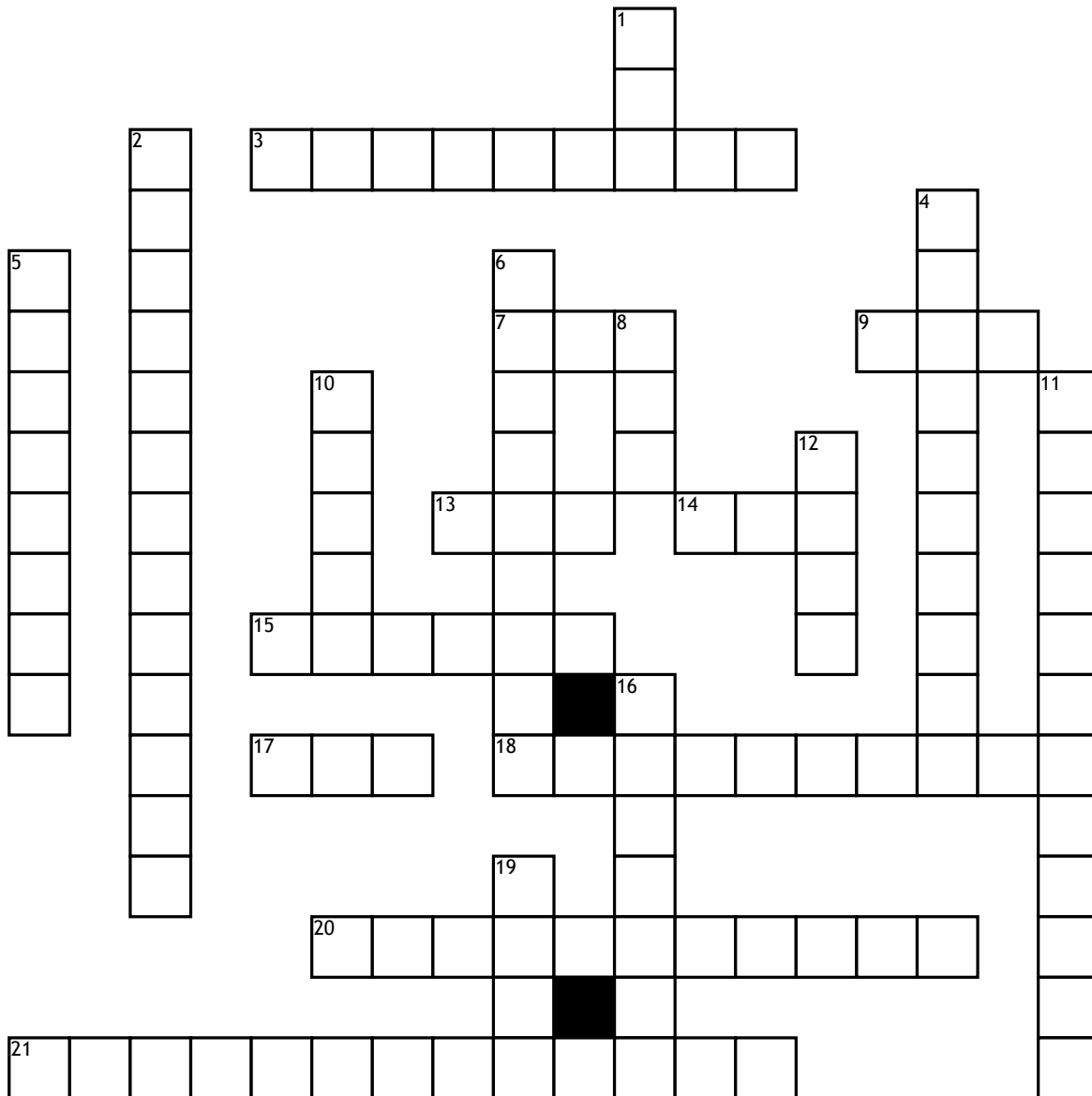# LESSON 7_BUSINESS EMAIL & PIM

Across

3. Slang term for the standbUSINard postal service.
7. A tool used to schedule appointments and meetings
9. A messaging component that routes, delivers and receives e-mail.
13. A small, handheld computer used for personal information management.
14. It can be used to encrypt a digital signature.
15. The first part of a network packet.
17. used for encrypting and decrypting e-mail messages, that does not use patented algorithms.
18. identifies and filters out spam messages before they reach the e-mail Inbox.

20. An e-mail program that is independent of any specific Web browser
21. Free e-mail service from a provider such as Google Gmail or Yahoo.

Down

1. A messaging component used as a stand-alone application by the user.
2. A published list of IP addresses known to be sources of spam
4. A file that is sent with an e-mail message.
5. A unique name or number that identifies you when logging on to a computer system or online service.
6. A unique numerical address assigned to a computer or device on a network.

8. An e-mail server program that receives sent messages and delivers them to their proper destination mailbox.
10. Secure version of MIME that adds encryption to MIME data.
11. E-mail programs that come bundled with a Web browser and with which they may be integrated.
12. Unsolicited and unwanted e-mail messages
16. differentiate humans from automated senders
19. A protocol that enables operating systems to map file name extensions to its applications