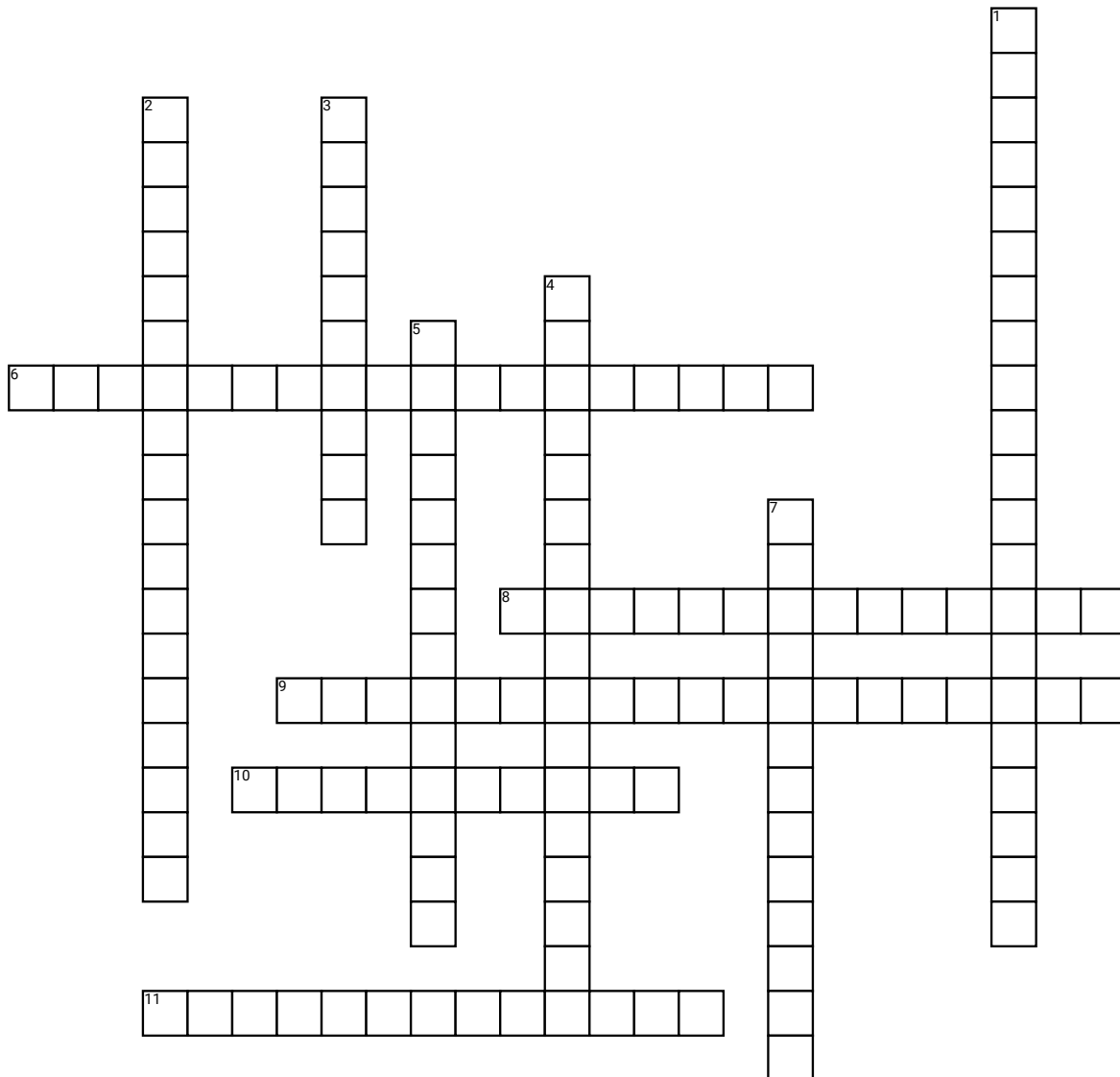


Name: _____

Date: _____

Leadership



Across

6. Authorizes resources for tools to support the organization's mission and strategic goals.
8. Use technology effectively in the performance of one's job. Includes the integration and acceptance of new technology when appropriate.
9. Interacts positively with courtesy, sensitivity and respect with a variety of individuals and makes every effort to understand and relate to others.
10. Sees the big picture and supports innovation through open communication and collaboration.
11. Listens, writes, and presents ideas, opinions, and information in diverse situations.

Down

1. Works effectively in an inclusive workplace where individual differences and perspectives are respected and leveraged to achieve organizational goals.
2. Creates a connection with internal and external customers through positive experiences and exceptional service in response to current and future needs.
3. Overcomes challenges, does the job, and remains optimistic under pressure and adversity.
4. Demonstrates curiosity, develops new insights, considers creative approaches and applies novel solutions.
5. Analyzes customer needs and proactively develops innovative products and services to meet them
7. Develops, maintains, and strengthens relationships while working together to achieve results.