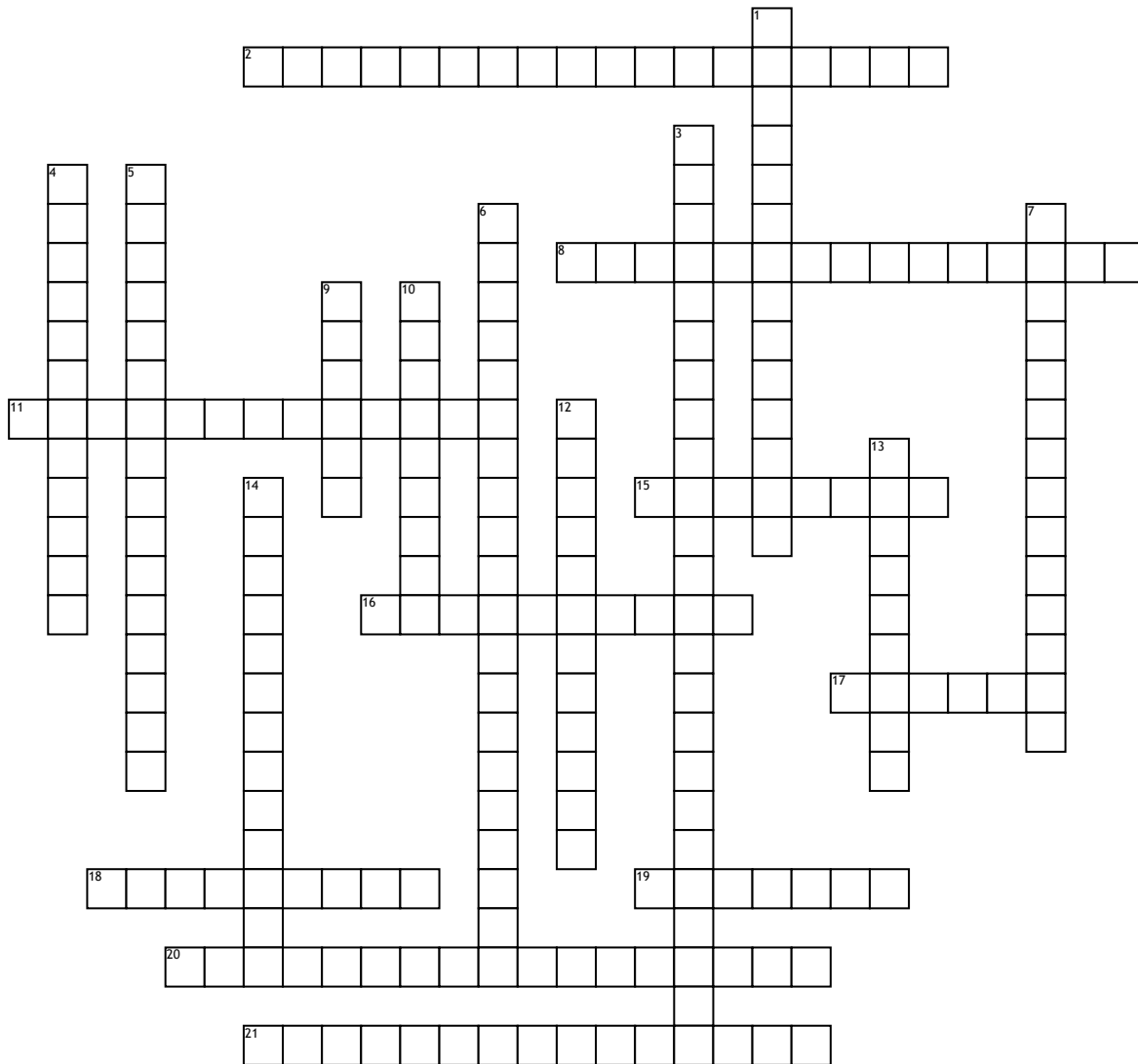


Name: _____

Date: _____

Leadership Skills



Across

- 2. properly handle conflicts
- 8. disagreement between two or more people
- 11. empathy towards opponent
- 15. leaders communicating to their followers
- 16. resolution to conflict without aggression
- 17. "think outside the box"
- 18. telling someone something you think they want to hear
- 19. members at the same organizational level

20. result from poor communication

21. allows other person to tell you more

Down

- 1. IDEAL
- 3. upward, downward, lateral
- 4. takes responsibility for resolving conflict
- 5. differing goals, needs, or values
- 6. Sending a message to a receiver
- 7. plan/prioritize

9. flows from lower to higher level in communication

10. method of dealing with conflict to avoid it

12. contradictory to your verbal message

13. Judging other people

14. does not solve the problem