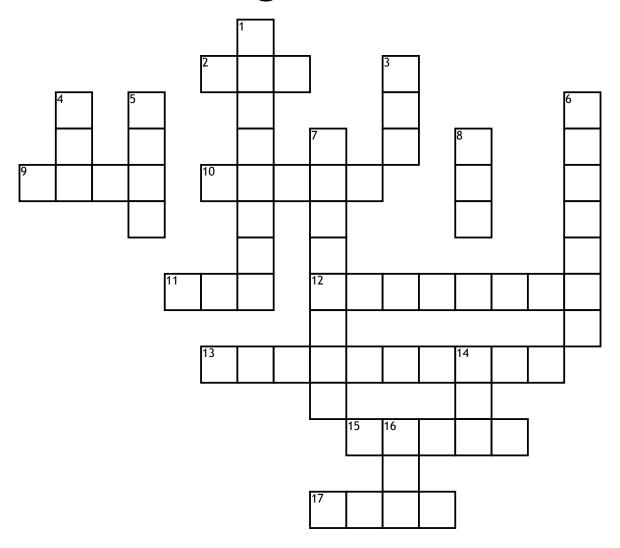
Name:	Date:
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Lean Six Sigma Green Belt



Across

- **2.** Something within a process that slows everything down?
- **9.** A Value Stream Map is different from others maps because it contains?
- **10.** Great tool to start process mapping?
- 11. They add waste to the process?
- **12.** A recognizable event that the project must pass through at each phase of the project?

- **13.** The output of a process over a defined period of time?
- 15. Derived equally from VOC and VOB?
- **17.** When starting a projects you must have baseline?

Down

- 1. Helps you measure and undertsand data, averages, and variation
- **3.** Derived primarily from the customer?
- **4.** Any activity in a process that is essential to deliver a service to the customer?

- **5.** Focuses on eliminating non-value added waste in a process
- **6.** In what statement do you describe the pain within a process?
- **7.** A project charter does not have what?
- **8.** Derived primarily from the business?
- **14.** Use to calculate how efficient a process is?
- **16.** The time from release of a product into a process until its completion?