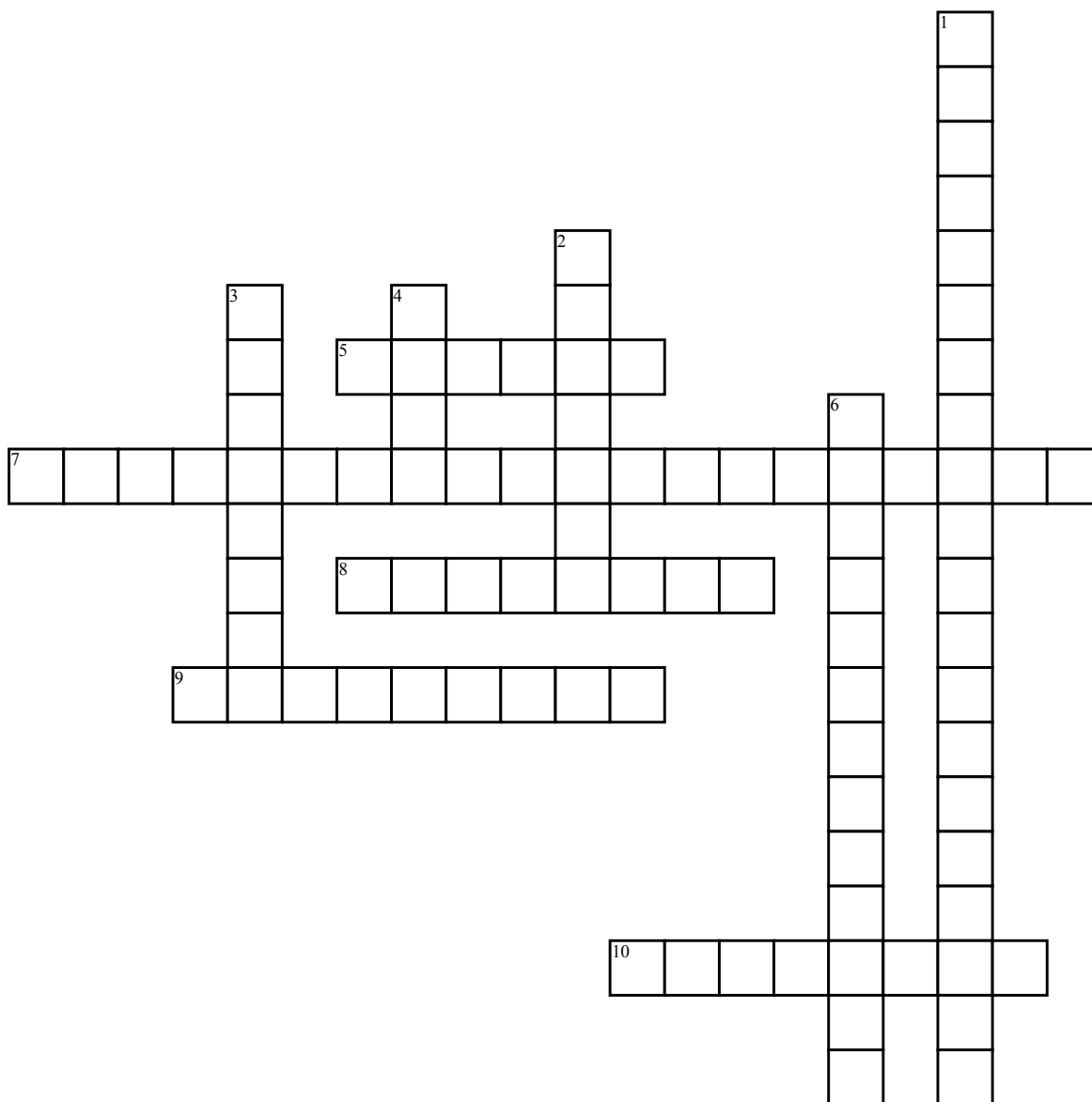Name: _____ Date: _____

Level 1 Knowledge Check

Across

5. _____ masking is a feature that allows the user to mask or unmask credit card and DDA numbers in certain CST authorization reports.

7. What is it called when a settlement has the same number of a previously deposited batch?

8. Following Tandem navigation F4, F2, you will be able to see transactions in _____ .

9. What is it called when you adjust the merchant's batch number manually in the machine?

10. What does the "T" in TCS mean?

Down

1. What is the name of the CST page you should you check first if the merchant is not able to settle?

2. Tandem's F6 page allows you to manually _____ transactions.

3. Check the _____ tab in Peoplesoft TTT for any special details on merchant handling.

4. What does the "H" in HCS mean?

6. The _____ Search tab allows for the ability to search by front-end only criteria.