

Name: \_\_\_\_\_ Date: \_\_\_\_\_

# MATCHING QUIZ

1. GEMBA
  2. TIMWOOD
  3. PERFORMANCE DIALOGUE
  4. MEASURE PHASE
  5. FC CHAMPION
  6. BRAINSTORM
  7. GAUGE R&R
  8. 5WHYS
  9. FISHBONE
  10. FAULT PREVENTION
  11. EFFORT BENEFIT MATRIX
  12. WHAT ARE THE ROOT CAUSES?
  13. HOW BIG IS THE PROBLEM?
  14. HOW TO ENSURE SUSTAINABILITY?
  15. HOW DO WE REVIEW PERFORMANCE?
  16. HIGH LEVEL PROCESS
  17. A PROCESS MAPPING TOOL
  18. DIRECT FEEDBACK FROM CUSTOMER
  19. WHERE SOMETHING BELONGS
  20. HOW TO AVOID DEFECTS
- A. SPAGHETTI DIAGRAM
  - B. ROOT CAUSE ANALYSIS
  - C. ROOT CAUSE
  - D. TECHNIQUE
  - E. MEASURE
  - F. CONTROL
  - G. PERFORMANCE DIALOGUE
  - H. ANALYZE
  - I. REPEATABILITY
  - J. GENERATE SOLUTION
  - K. VOC
  - L. FC TRAINED
  - M. FAULT PREVENTION
  - N. 5S
  - O. TOOL
  - P. POKA YOKE
  - Q. SIPOC
  - R. DMAIC INITIATIVE
  - S. TOOL
  - T. TOOL