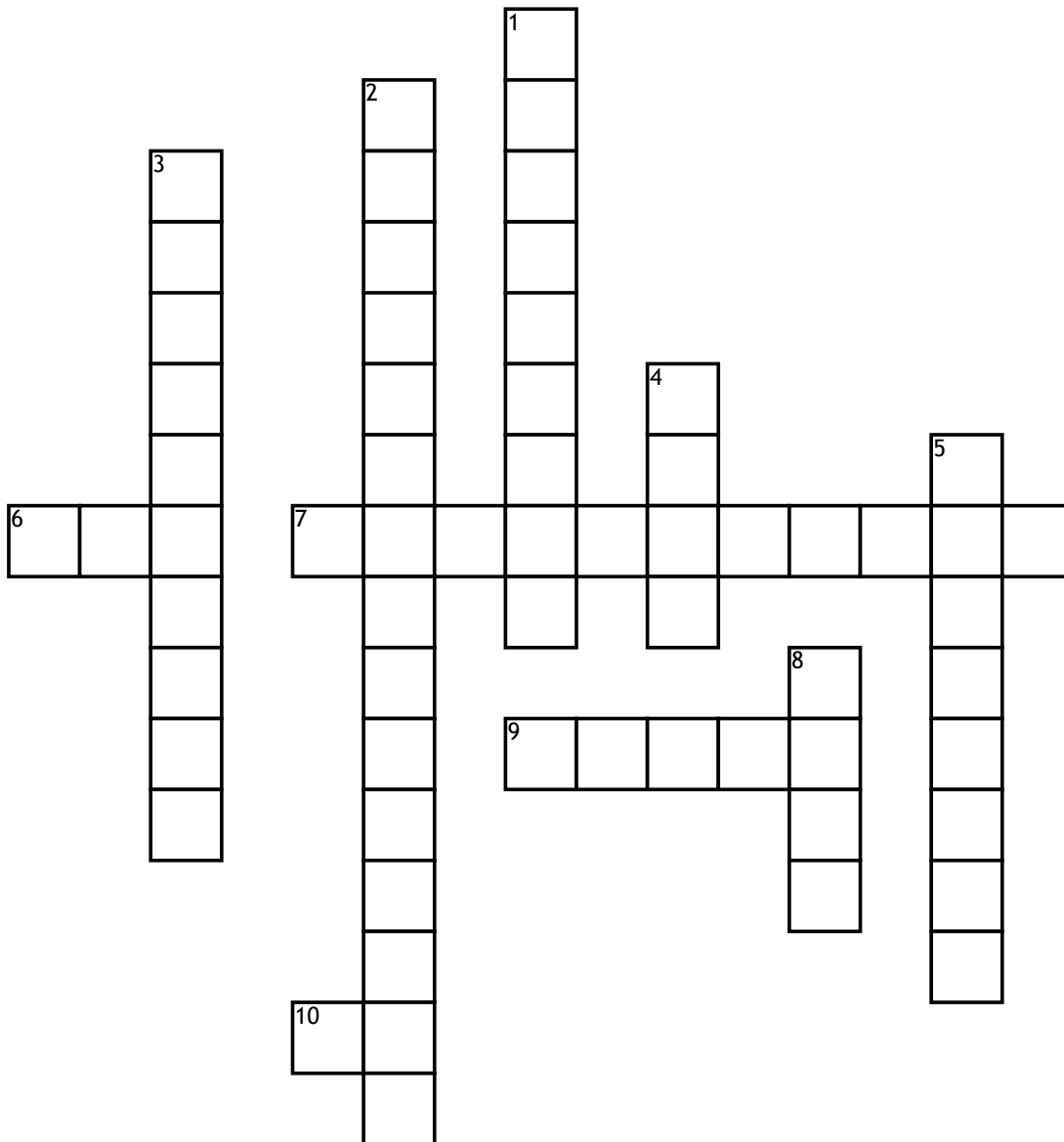


Name: \_\_\_\_\_

# MD DHS



## Across

6. When all options of assistance has been offered you would provide what?

7. What is a benefit that you can receive for caring for a family members child?

9. What is the yearly income requirements for a household of 2 for Energy Assistance?

10. NCP refunds are often assigned to what code in CSEA?

## Down

1. Name of background check

2. Rosemont is a village located in ?

3. What is Baltimore City CSEA fax number?

4. What is the approved abbreviation for client ID?

5. When you receive a Baltimore City FIA call and it requires a work order be sent, What should the agent do?

8. When the NCP's arrearage amount exceeds \$\_\_\_\_\_ the passport will be denied.