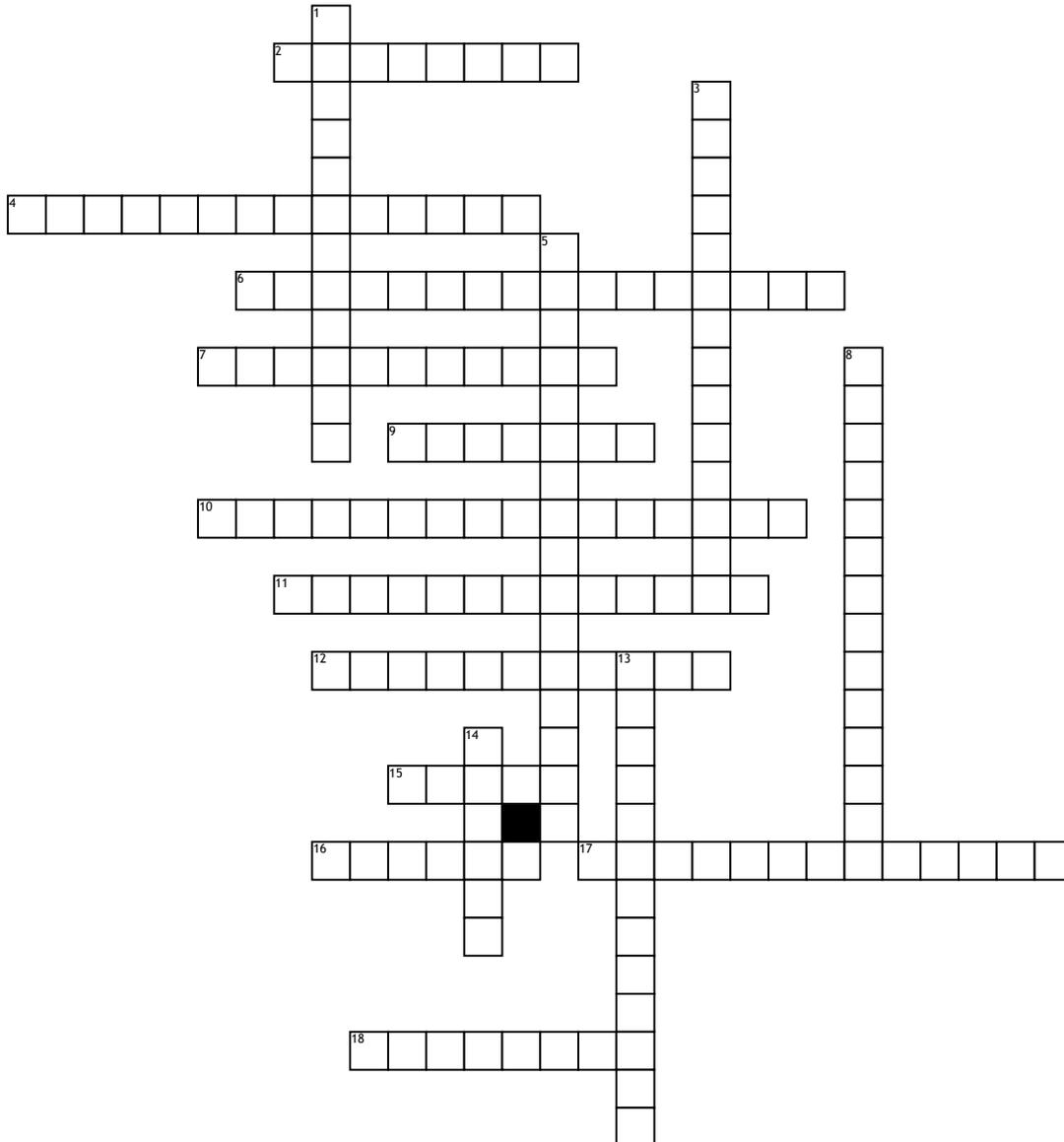


Management



Across

2. Type of insurance that protects the physical plant
4. Provide income for the operators of the business
6. Aims to prevent defects
7. when the subject is performing the action
9. Chronic fatigue and loss of energy; progresses to negativity, cynicism, emotional distress, and loss of social contacts
10. is the use of information technology systems to perform a malicious act that results in the death of a patient

11. The desired outcome is in relation to the current mission

12. results in complacency and blind trust in automation

15. Professional liability, employee injuries, customer injuries, legal issues, etc.

16. person who conveys the message using words and non-verbal cues

17. an act committed by at least one internal party (typically an employee) that leads to data theft and/or loss

18. Provides coverage should a settlement exceed the amount provided by other policies

Down

1. A group of individuals working to reach some common goal

3. Top levels of management make most of the decisions

5. moral and legal issues related to the interaction of information technology and the safety and health hazards that technology poses to employees in the workplace

8. Capital required for the day to day operations of a business

13. Someone hacks into the pharmacy's computer system to steal information

14. An economic benefit obtained or controlled as a result of past transactions