

# Management Evaluation Reviews

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|---|------------------------|
| 1. SNAP program must be operated in compliance with   | A. Excessive           |
| 2. Customer must be given at least _____ days to provide verifications.                           | B. 4 months            |
| 3. Non-expedited applications must be processed within _____ days of the date of the application. | C. EBT                 |
| 4. Electronic Benefits Transfer   | D. 30                  |
| 5. One way of evaluating an agency's customer service   | E. Civil Rights        |
| 6. ME review area that determines if all customers are treated fairly.                            | F. same day            |
| 7. Applications must be screened  | G. 10                  |
| 8. Length of certification period for non-exempt ABAWD  | H. Blind Testing       |
| 9. When someone else has enough information to come to the same conclusion as you did.            | I. 36-months           |
| 10. Verifications requested but not required  | J. Federal Regulations |
| 11. ABAWD clock fixed period  | K. Good Documentation  |
| 12. Non-Expedited interviews must be scheduled within _____ days.                                 | L. 20                  |