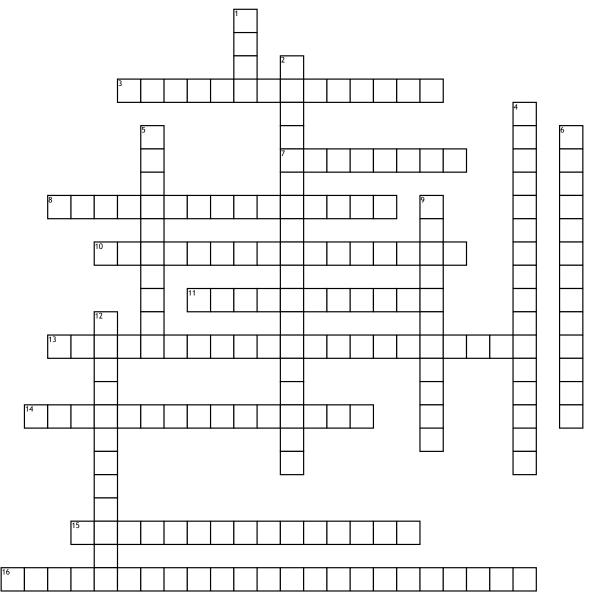
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Marketing.1



Across

- **3.** The combination of promotional methods used by businesses to communicate with its customers
- 7. When someone gives up something in return for something else
- **8.** Where products are priced by covering the cost of it to the retailer and adding a percentage on top
- **10.** Shows how the sales of a product may change over time

- **11.** Buy in large quantities from a producer and sell to retailers, breaking bulk
- **13.** A product with a low market share in a fast-growth market
- **14.** Short-term incentives to encourage customers to buy
- **15.** When there is a direct link from the producer to the customer with no intermediaries
- **16.** A group of buyers with similar needs within the overall market

Down

1. What we would like to satisfy our needs

- **2.** Matching the prices that competitors charge
- **4.** Collection of products that a firm produces
- **5.** A product that has a low market share in a low-growth market
- **6.** Setting a high price for a product when it first enters the market
- **9.** Measures the number of items sold
- **12.** When a market is divided into different groups of needs and wants