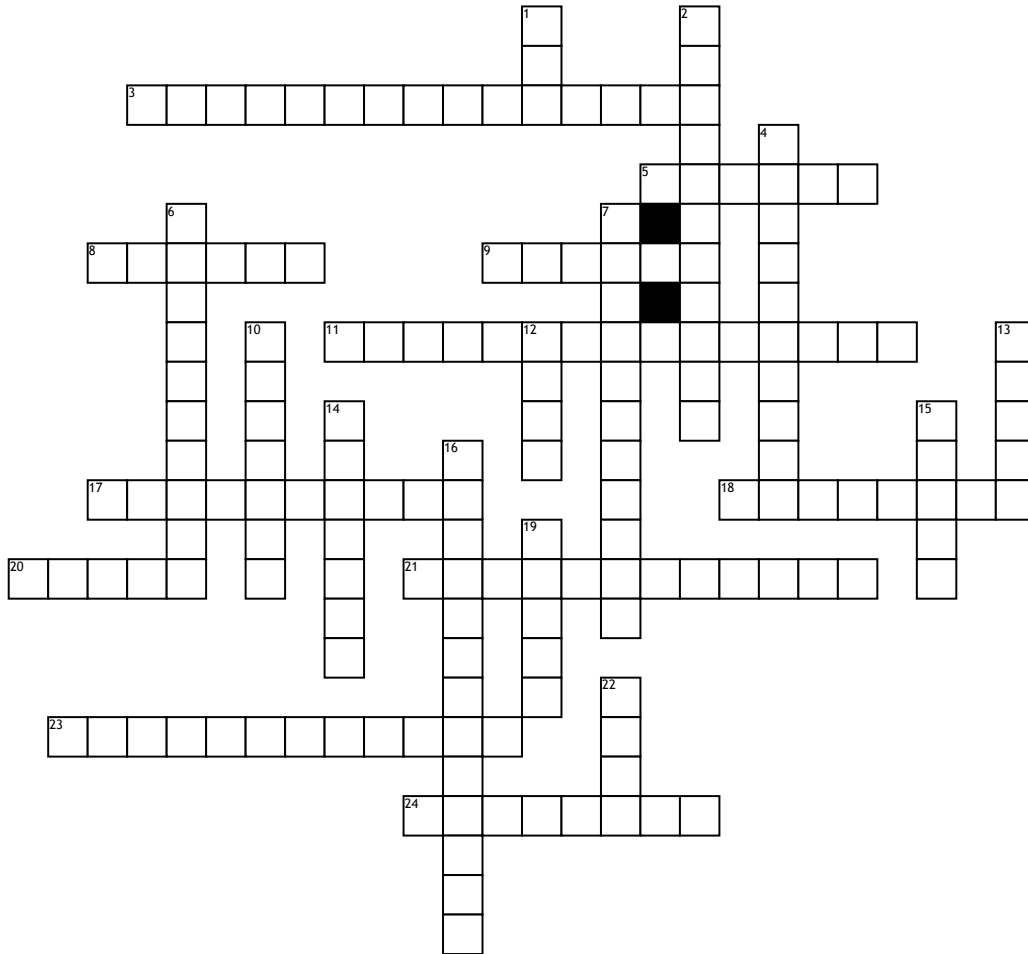


# Mcap Final Review



**Across**

- 3. Putting off pending tasks to a later time, sometimes completing the task right before the deadline.
- 5. Serious crimes such as homicide , rape and arson fall into what classification?
- 8. A patient who refuses to believe a terminal diagnosis is exhibiting?
- 9. An area of study that deals with the idea about what is good and bad behavior.
- 11. If a medical assistant defies the doctor and refuses to obey his orders, it is an act of?
- 17. The ability or willingness to work independently.
- 18. A formal contract between two or more health care team members to provide services to a patient.
- 20. According to the labor standards act, employee Health Records are required to be retained for how many years?

- 21. Assuming an elderly patient will have a difficult time understanding the directions of how to take medication is considered what?
  - 23. The performance of a lawful action in an illegal or improper manner.
  - 24. A specific statement that is written by an agency that depicts the minimum level of care.
- Down**
- 1. The credential given to a medical assistant who passed the exam by the AAMA.
  - 2. Malpractice that has been ruled because of a physicians failure to act is a form of?
  - 4. Characteristics of professional behavior that describes the ability to perform ones job to standards.
  - 6. Which attribute should be the physician consider in hiring a medical assistant?
  - 7. Criminal offenses that are punishable by up to a year in jail.

- 10. A patient pulls up her sleeve in preparation for an injection. This is an example of what form of consent?
- 12. Agency that sets the standards for employee safety in the medical office.
- 13. A false or malicious writing against another person.
- 14. The intentional touching of, or application of force to the body of another person in a harmful manner.
- 15. Civil wrongs that subject to a lawsuit.
- 16. A voluntary credential process usually made by a non government agency.
- 19. Charging patients for medical procedures and treatments that were not actually performed.
- 22. What regulatory standard requires clinical laboratories to be certified before they accept human samples for diagnostic testing?

**Word Bank**

- |            |              |                 |                 |            |
|------------|--------------|-----------------|-----------------|------------|
| Torts      | Misfeasance  | Misdemeanor     | Implied         | Initiative |
| Referral   | Three        | CLIA            | Procrastination | Battery    |
| Initiative | Stereotyping | Insubordination | Denial          | CMA        |
| Ethics     | OSHA         | Certification   | Competence      | Libel      |
| Felony     | Nonfeasance  | Fraud           | Standard        |            |