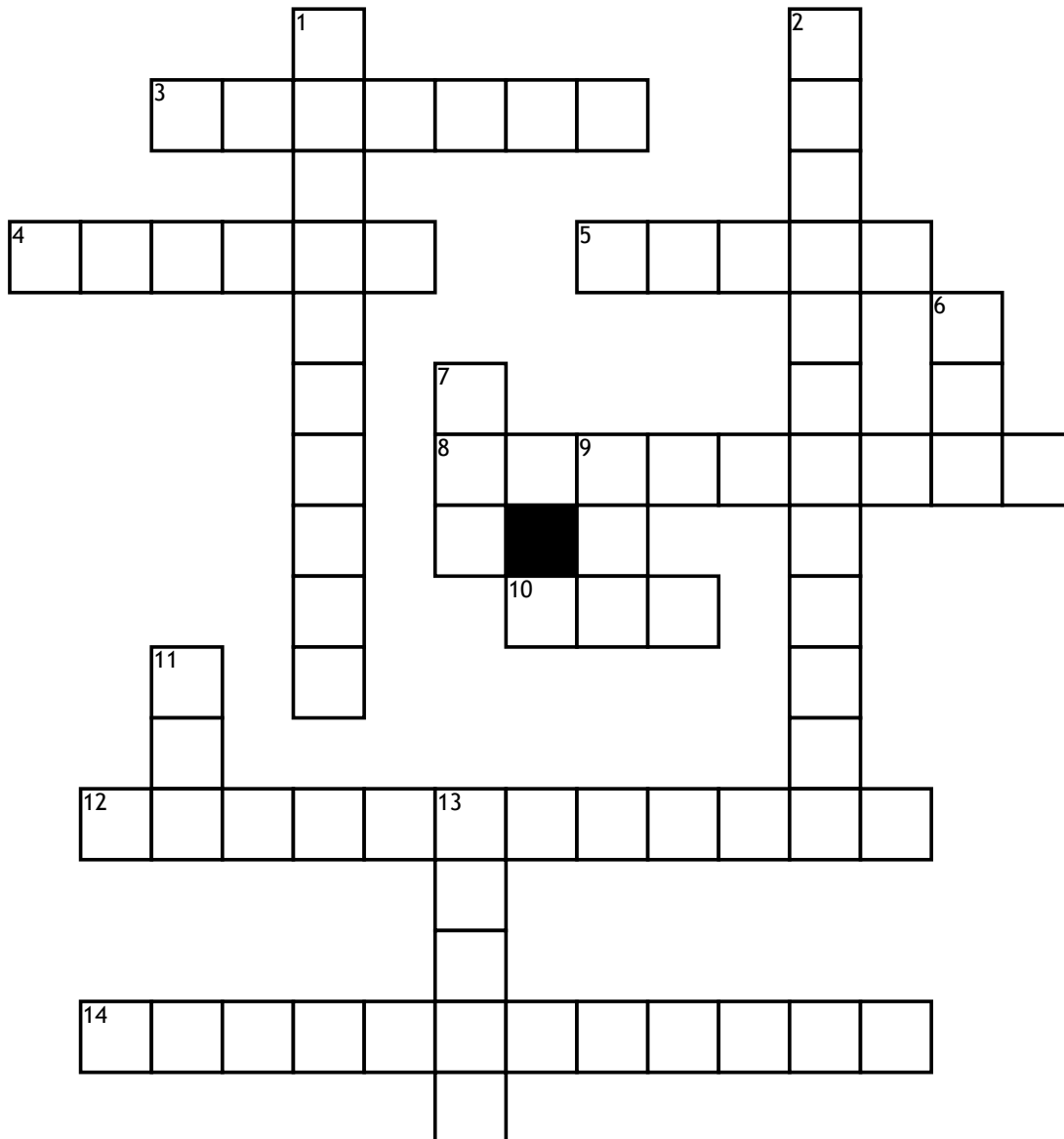


Name: \_\_\_\_\_

# Medicare D



## Across

- 3. This type of exception is a request for coverage of a drug in a higher tier to a lower tier
- 4. Mail service pharmacy contacts prescriber to request a 90 supply when a new prescription is submitted for a 30 day supply with at least 2 refills
- 5. Grievance may be filed no later than how many days after incident
- 8. List of drugs that are not covered under a client's specific client plan

10. When the doctor designate how he wants the medication dispense

- 12. This new Health Plan offers coverage in three states
- 14. A 10 day supply of medication provided through local CVS pharmacy for members.

## Down

- 1. Dollar amount that must be paid " out of pocket" prior to co-payment being effected
- 2. This client has Hannaford as the preferred pharmacy and not CVS

6. Must check in with member every \_\_\_ minutes when you place them on a hard hold

- 7. When member calls about high cost of non formulary. Which team does a reo warm transfer call to. l
- 9. The department responsible for Medicare reviews for coverage Determination and appeals
- 11. This type of reject means that there was a problem with prescription and verification is needed from doctor
- 13. How many year does one have to file a Medicare Part D paper claim