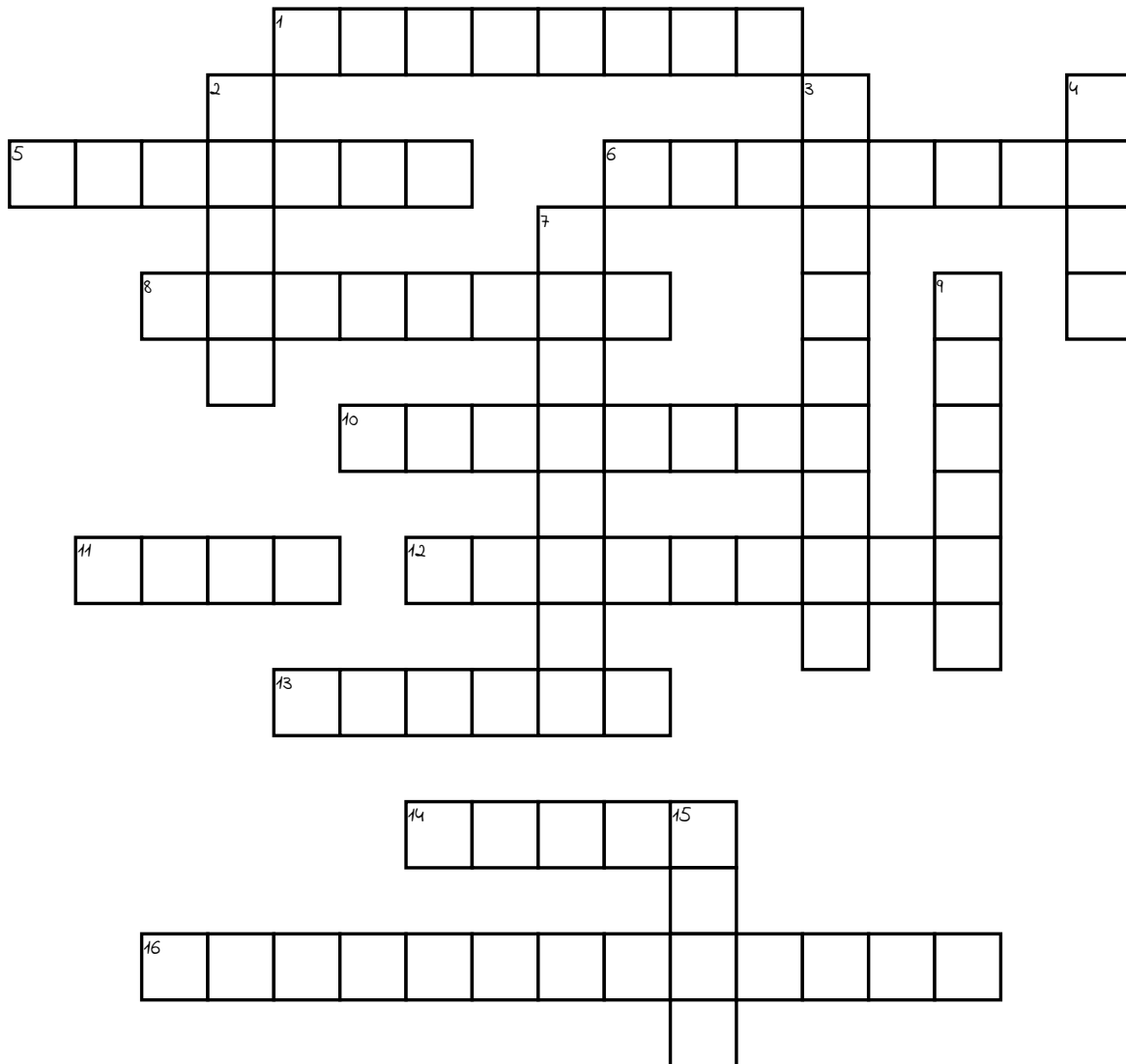


Name: _____

Date: _____

Medicare



Across

1. provider, physician or medical care facility that provides health care
5. HIPAA, privacy and security laws for medical
6. MOOP, the maximum amount that the insured is responsible for paying based on eligible health plan
8. referral, when one provider refers a patient to another
10. hospice, healthcare for terminally ill
11. beneficiary, person(s) covered by a health insurance

12. formulary, a list of rx drug costs which an insurance company will
13. deductible, the amount a person is responsible to pay before the insurance coverages
14. co-pay, the set amount paid by the patient at each
16. fraud, a patient obtains services or gives payment by deliberate, dishonest, or misleading

Down

2. inpatient, hospital stay of more than 24

3. PCP, a physician who provides initial care and coordinates additional care if
4. Medicare, insurance provided by the federal government for people over 65, those with disabilities, or
7. appeal, the process to object a
9. grievance, an expression of dissatisfaction by a
15. one Molina, we are one organization; we are a