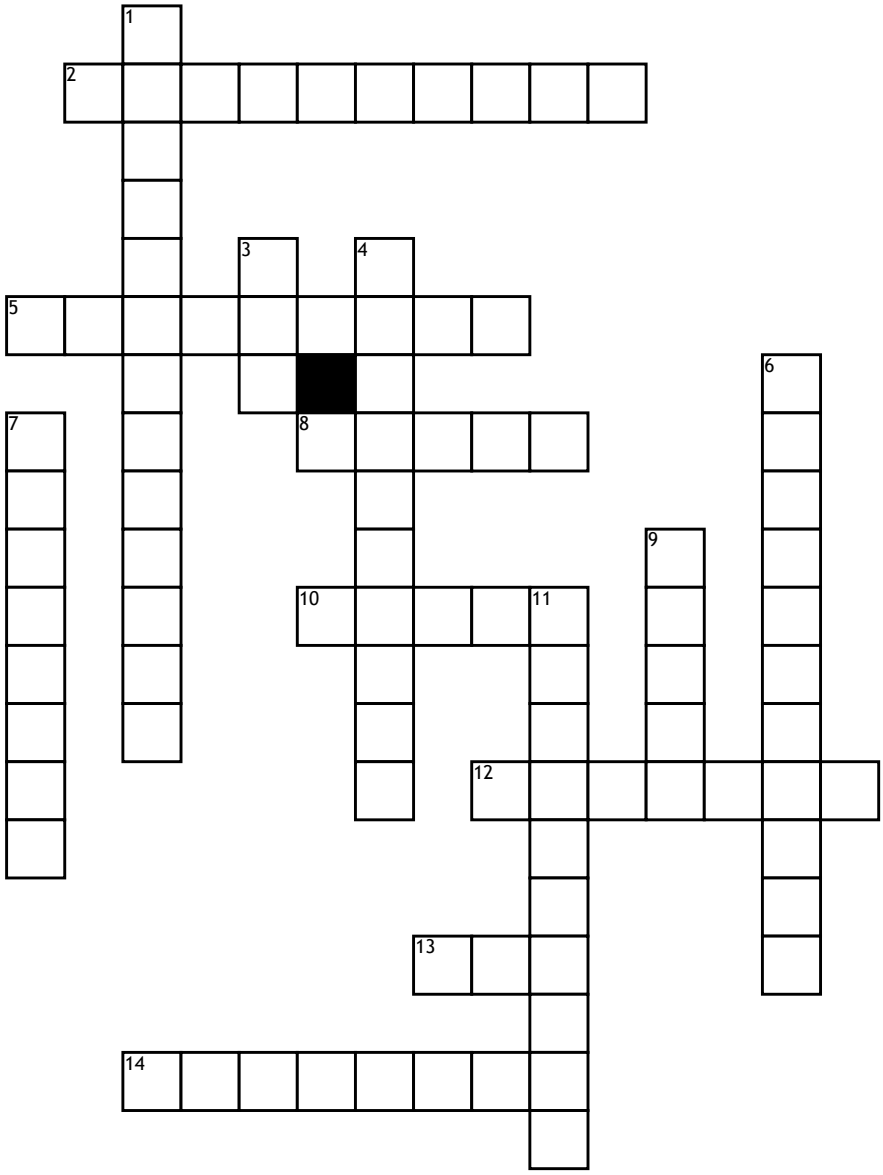
Module 1 and 2 Crossword Fun



Across

2. Doing a favor in return for something else

5. A _____ PSAP does not receive 911 calls directly from the public.

8. This protects patient information

10. When testifying in court, you must always tell the _____.

12. You can text to 911 with this technology

13. This technology reveals a 911 caller's address

14. Type of liability which can result in imprisonment

Down

1. First responders' information is exempt from this Florida law.

3. Allows PST to see caller's phone number

4. This state declared the first 911 Public Safety Telecommunicators week in 1981.

6. Planned or unplanned, this negatively impacts the workplace

7. 911 PST certifications expire on the 1st of _____ every odd year.

9. Call Takers are usually the _____ point of contact for citizens.

11. The first 911 call was made in _____, Alabama in 1968

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