NS 1: Governance

1. Governance, leadership and culture

2. Organisational leadership

3. Clinical leadership

4. Policies and procedures

5. Measurement and quality improvement

6. Risk management

7. Incident management systems and open disclosure

8. Feedback and complaints management

9. Diversity and high-risk groups

10. Healthcare records

11. Safety and quality training

12. Performance management

13. Credentialing and scope of clinical practice

14. Safety and quality roles and responsibilities

15. Evidence-based care

16. Variation in clinical practice and health outcomes

17. Safe environment

A. Action 1.29 - 1.33

B. Action 1.15

C. Action 1.16 - 1.18

D. Action 1.11 - 1.12

E. Action 1.23 - 1.24

F. ACtion 1.3 - 1.5

G. Action 1.28

H. Action 1.22

I. Action 1.19 - 1.21

J. Action 1.27

K. Action 1.25 - 1.26

L. Action 1.10

M. Action 1.13 - 1.14

N. Action 1.8 - 1.9

O. Action 1.6

P. Action 1.7

Q. Action 1.1 - 1.2