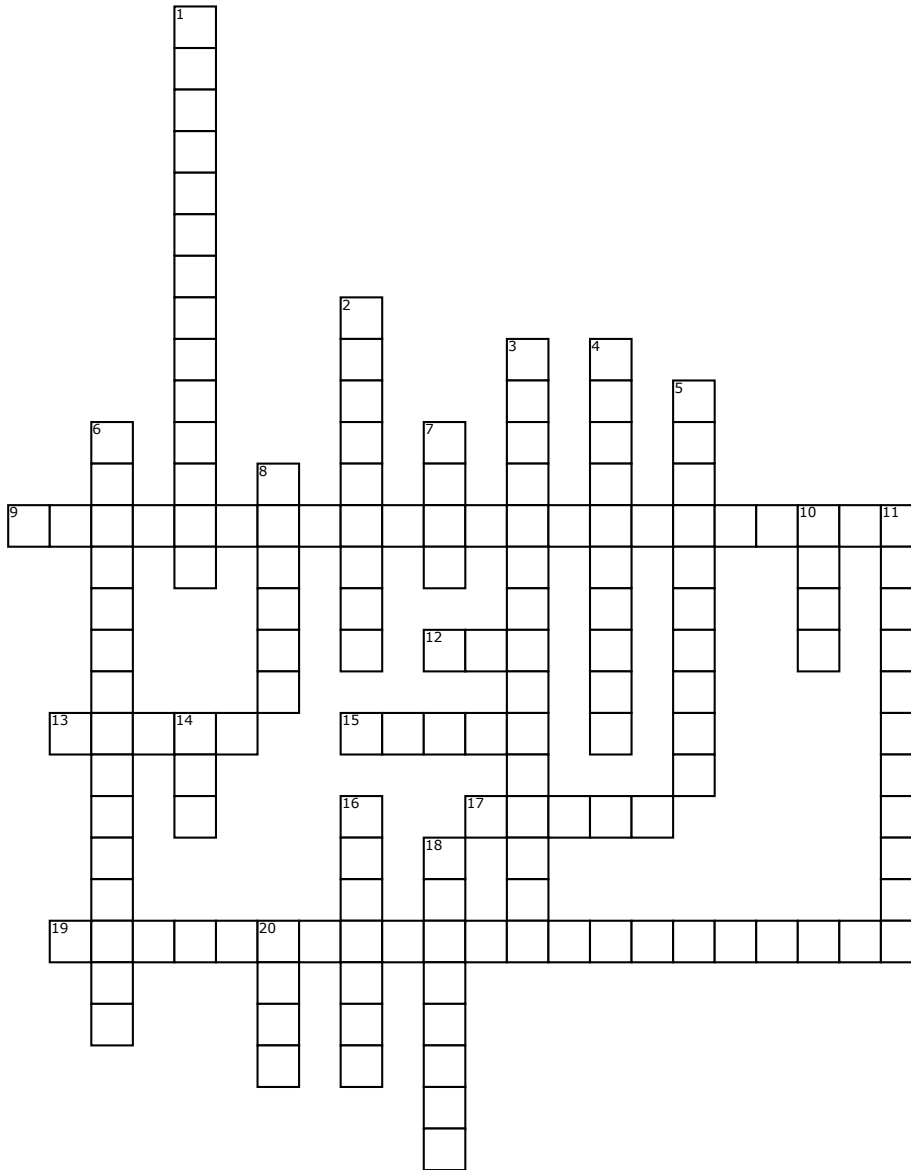


New Hire Show Down



Across

9. provide assistance and academic support to students who are struggling academically.

12. Region "____": North and South America

13. If the student does not have _____ on file, they should be directed to OAG

15. Stands for "Family Educational Rights and Privacy Act"

17. Students enter a _____ status when something prevents them from completing the enrollment process

19. All High School Seniors (Grad date of 2020)

Down

1. If a 3rd party is inquiring about a verification for an employee, transfer to _____

2. All Juniors and below (Grad date of 2021 or later)

3. Someone wishing to record with our students should be transferred over to _____

4. An important piece of data used by the Marketing Department to determine how a prospective student first heard about Full Sail.

5. Graduate students from online and campus programs, excluding International and VA, inquiring about completing a second degree program should be transferred to _____

6. was created to be a one-stop shop to resolve a student's concern that puts them at risk.

7. An honors organization that recognizes outstanding academic achievement among first and second year college students and encourages members to develop leadership skills through community service.

8. If a student is marked as "_____" in Salesforce, we should transfer them to Student Advocacy regardless of who the caller needs to speak with. Student Advocacy will act as a liaison between the student and the department or staff member that they need to speak with.

10. Representative's primary focus is to assist and work on a game plan for an enrolled student starting school in one of our campus program, they are called _____

11. Students are considered a "_____" when they complete one program/certificate and immediately go into the next program

14. is a specialized team that functions as a liaison between students/callers and departments within Full Sail to resolve escalated situations.

16. Student employees with questions regarding their paycheck should be directed to the Work Study manager if they notice discrepancies in the hours worked or errors on their time sheets

18. The "_____" Admissions team works with students who are active duty or retired members of the military, veterans, or the dependents of active or retired members of the military or veterans.

20. Any _____ student who is inquiring about re-entering in their program we should direct these students to the Academic Advising COE hotline