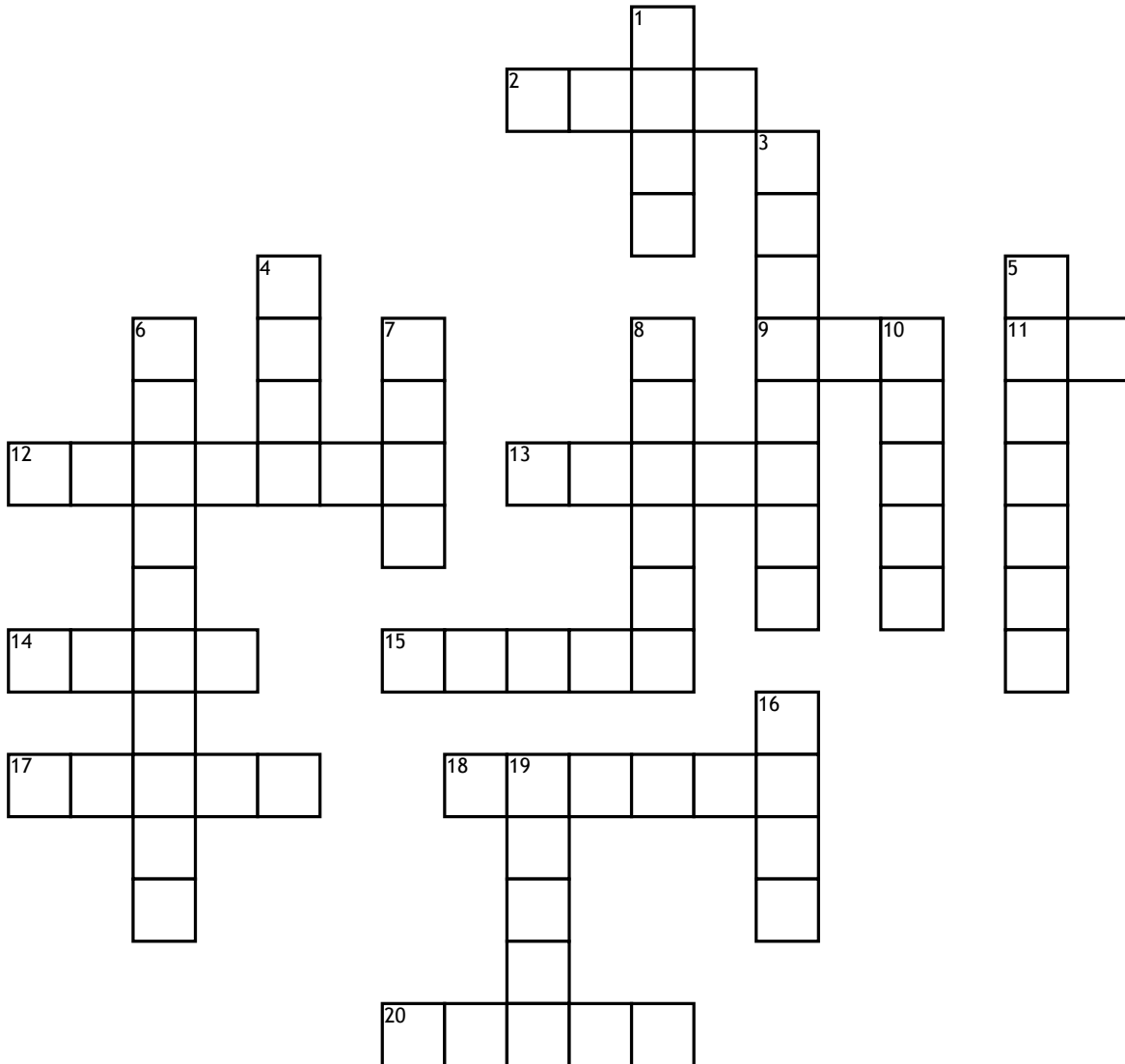


OCCUPANT HANDBOOK



Across

- 2. Behavior of your guests invited to your _____ is your responsibility.
- 9. For safety remove snow and _____ from steps, sidewalks etc.
- 11. Furnace switch at op of basement stairs should be left _____
- 12. Mould is _____ in varying degrees in all Canadian Homes.
- 13. CFHA pledges to return phone and _____ messages promptly
- 14. When moving-out you need to give 30 _____ written notice to vacate.
- 15. When away for a period longer than 48 hours please have your home checked _____.
- 17. For parking safety, ensure your vehicle(s) do not _____ fire-fighting and snow-removal equipment.

- 18. You should create an _____ plan as soon as you move in.
- 20. Many items should not be flushed down a toilet including baby _____

Down

- 1. Contact Government agency, _____ for information on duct cleaning
- 3. To maximize air circulation _____ should be within 30 inches of the furnace
- 4. CFHA is responsible to change the furnace filter _____ a year
- 5. How often should furnace filters be changed?
- 6. Contractors need to give you at least _____ hours notice for access to your home

- 7. You must consult local municipal by-laws base/wing standing orders regarding _____
- 8. CFHA conducts _____ inspections of your CO2/Smoke detectors
- 10. Phone the HSC or the _____ at 1-800-903-2342 for after hours or emergency needs
- 16. For privacy issues CFHA does not keep _____ to your home
- 19. Pet waste should not be left on the property and to clean-up you should "stoop and _____"