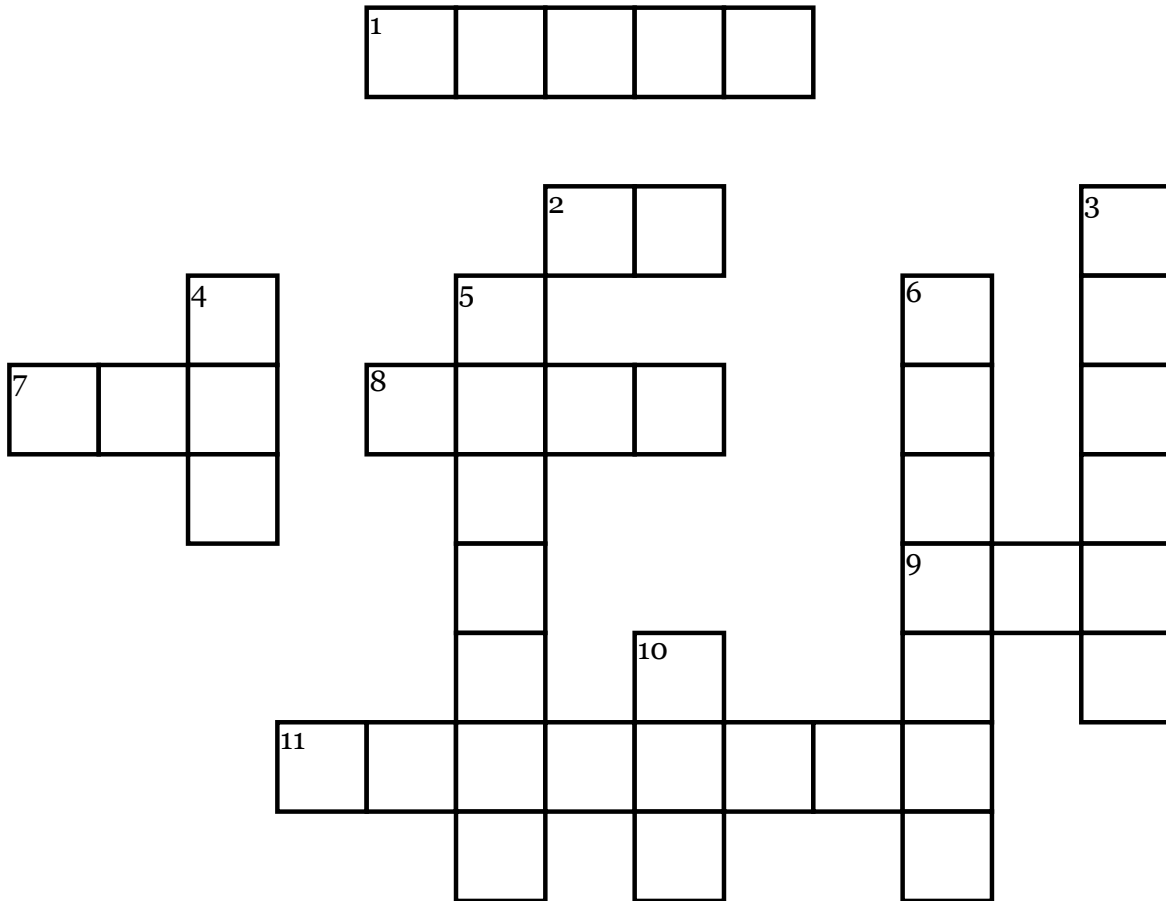


# OPERATIONS COMMUNICATIONS



## Across

1. On April 22nd our full service branches will start a soft launch to be open from 9am to \_\_\_ pm
2. MRC coverage is extended to vehicles up to \_\_\_\_\_ model years old
7. The daily rate for travel reimbursement for a covered breakdown on MRC?
8. U.S. credit and debit cards do not currently work in this country
9. Do not print ACC's when there is more than \_\_\_\_\_ borrowers
11. MRC coverage is extended to vehicles up to 150,000 \_\_\_\_\_ miles

## Down

3. When sending E-Sigs to Members, include loansbyphone@schoolsfirstfcu.org in \_\_\_\_\_ copy section
4. What amount is the new deductible available for MRC?
5. What script is used to send another confirmation letter that a stop payments was placed?
6. RG:CARD is enhanced to display card order \_\_\_\_\_
10. Travelers should note that the Government of Cuba charges a \_\_\_\_\_ percent fee for all U.S. dollar cash conversions