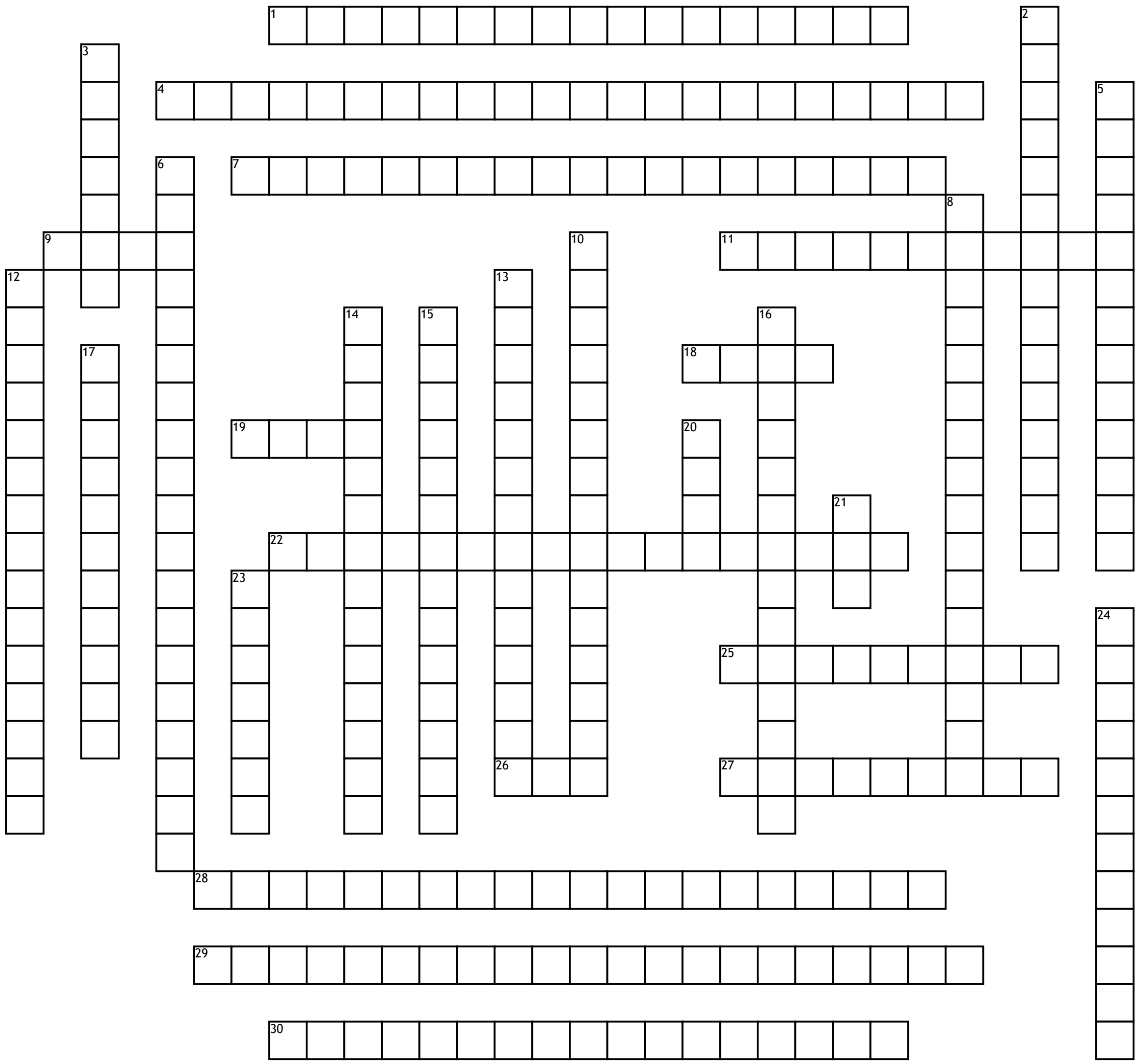
Name: ____ Date: _______

OSG Tax Services: Training Crossword Puzzle



Across

1. This is the date the shares were acquired

4. When a customer transfers shares into Fidelity from an outside brokerage firm, the sending broker often transmits cost basis information to Fidelity

7. Research and adjustments of cost basis details that result in reportable transactions on the tax forms

9. These accounts are similar to brokerage accounts in that they can hold multiple securities, but they are entirely made-up of Fidelity Funds

11. You can search a SAS account directly in TASView by changing the Query Type to this

18. Used to review 18 months of historical transaction details

19. The mainframe system that is used when needing to review account information

22. A request to research any other security

25. Displays financial events affecting the cost basis of the position

26. These accounts represent an older record keeping system used to track Fidelity Funds

27. The original price paid for an asset, plus or minus certain adjustments

28. Allows you to add each lot in columns A through C

29. Provide high quality responses to cost basis and tax inquiries from internal reps and end clients

30. Retirement or other tax-exempt accounts

Down

2. Request to research mutual funds

3. Evaluate phone and processing interactions to ensure the highest level of quality

5. Shares purchased after the applicable effective date as deemed by the IRS

6. Available for PI customers on Fidelity.com and typically the easiest and most consistent format for receiving customer provided basis

8. Shares purchased prior to January 1, 2011 or their effective date as deemed by the IRS

10. The cost basis team processes requests that are too large for entry by customers, PI phone representatives, IWS advisors, and NF correspondents

12. The method used to calculate the cost of each share

13. Provide support for the electronic and paper transmission of cost basis information

14. Displays events that affect CB of the position and can be used to find share quantity or position basis at a certain point in time

15. Generally non-retirement brokerage accounts that receive IRS Form 1099

16. The method used to determine which shares are depleted when shares are sold or transferred

17. This reflects the quantity of shares in the tax lot

20. Used to view positions currently held

21. Lengthy image attachments that are in a spreadsheet form may be converted to an excel spreadsheet using a special software

23. The place where cost basis information is stored

24. Used to locate the account owners, registration type, establishment date, and other details