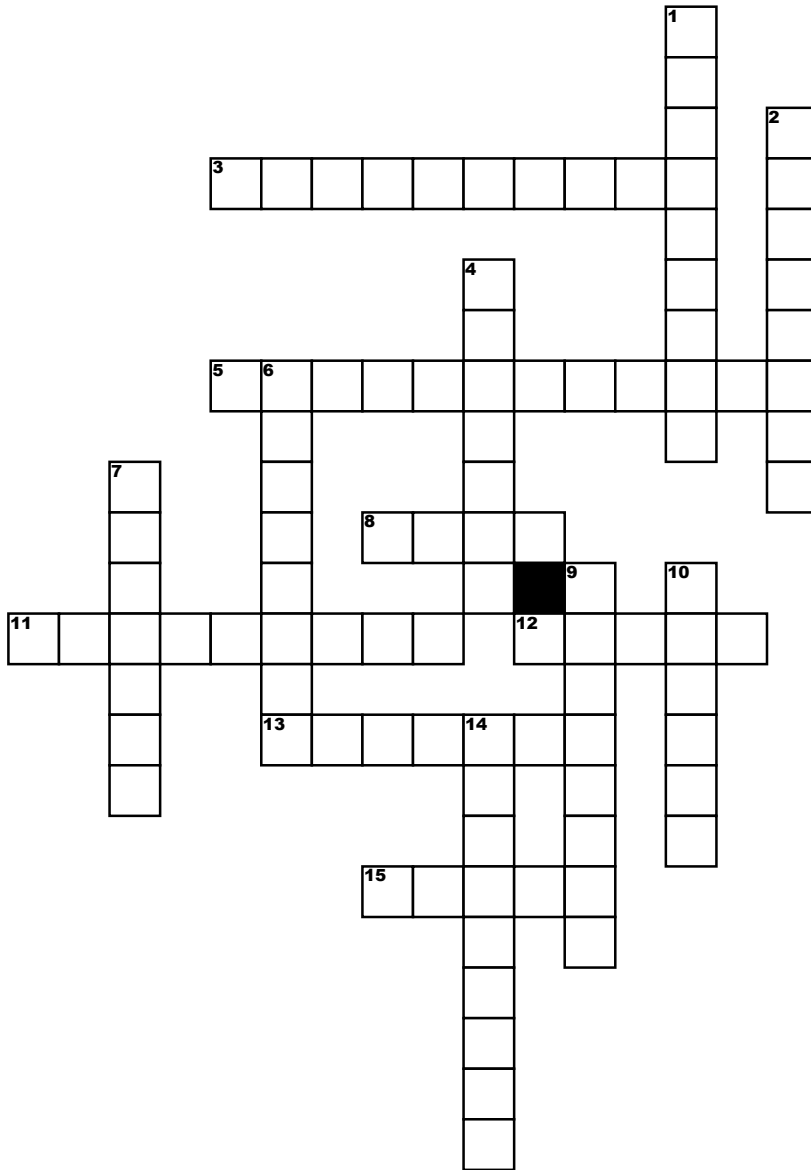


# OUR PROMISE PUZZLE



**Across**

- 3.** Be \_\_\_\_\_ and helpful to the very end.
- 5.** Show \_\_\_\_\_.
- 8.** Make sure every \_\_\_\_\_ has been met.
- 11.** Personalize \_\_\_\_\_.
- 12.** \_\_\_\_\_ the solution.

**13.** Thoroughly \_\_\_\_\_.

- 15.** \_\_\_\_\_ your customer with a friendly, genuine hello.

**Down**

- 1.** Take \_\_\_\_\_ and commit to finding the right solution.
- 2.** Make it \_\_\_\_\_.

**4.** \_\_\_\_\_ needs.

- 6.** Keep it \_\_\_\_\_.
- 7.** Clearly \_\_\_\_\_ what they can expect.
- 9.** Show them the many \_\_\_\_\_ of digital options.
- 10.** \_\_\_\_\_ welcome.
- 14.** Gain \_\_\_\_\_.