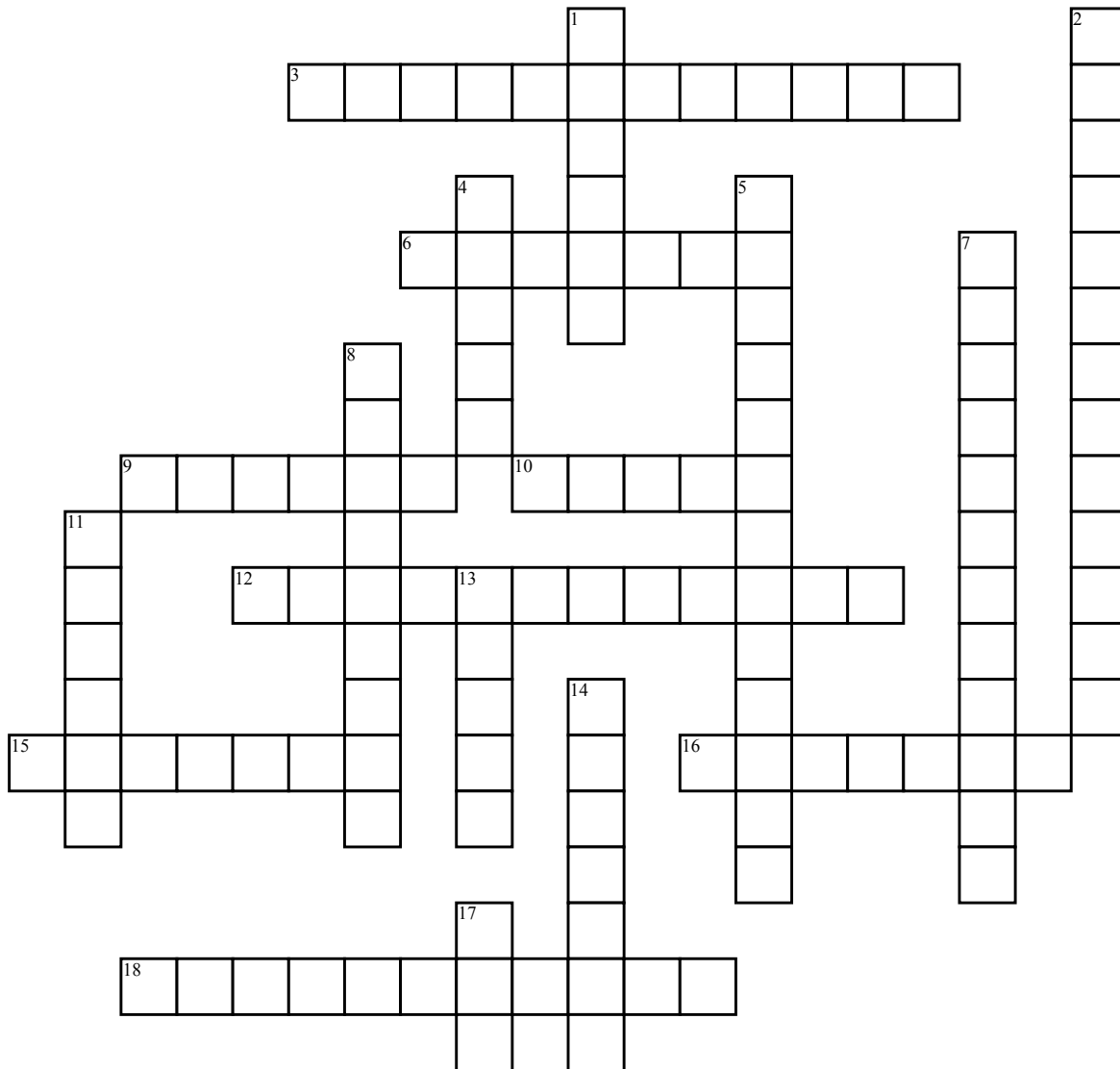


Name: _____

Date: _____

Online Services Huddle



Across

3. What does a Teller do when a customer's FNB app is not working?
 6. How many debit cards can Card Valet hold?
 9. Card Valet is a product of what company?
 10. What is the FNB endorsed, secure money-transferring app?
 12. What is the daily limit for Mobile Deposit?
 15. Where can one enroll for e-Statements?
 16. What service allows a customer to pay their bills all in one place?

18. What is our Personal Online Banking protected communication option?

Down

1. What service provides account-based, security, and transaction notifications?
 2. How can a customer deposit a check without coming into the bank?
 4. How many transactions does Card Valet history show?
 5. What feature allows a customer to manage their accounts from anywhere?
 7. Card Valet is now integrated with which app?

8. What service allows a customer to turn off a debit card at will?
 11. On what device can Card Valet NOT be used?
 13. What does a Personal Rep/Guardian/Conservator of an estate need to enroll in Bill Pay?
 14. What should be placed if a Bill Pay check is lost or stolen?
 17. How many days should a customer keep a check that has been mobile deposited?