

Open Enrollment

Q H G D E C E M B E R F I F T E E N T H C P G S
I X P N K N U S F E I L E B L A R U T L U C O E
O Q D E Z R N Z J L N R T N A I L P M O C A C A
P E D H F S R M A B O V E T H E L I N E M E W G
R N G K Z F H Y M O U L Y S S E S I R A M V A P
O E B U Z B E N O I T A I C E R P P A P K O D R
D E L E O P G C V Z K E X I T G Y T O U Y S N I
U T H M V R U D T B G T K T M T Z W G O N S G L
C H J S N G N N Z I W N F I X Y E E U A H L T C
T G U J X U J O H K V Q T K N R Z A B R Z A S O
E I N Z F M F R T H P E E J E F R O E L E W R T
N E D K G P F M C A A W D D S E H V T M G E I S
H D E Y B O F X N M B A E A A M E O Y R N N F R
A N R G M A V M W F P M Q W T P L K O X A E R I
N A S W T E P O F I P L E E O E X U U G H R E F
C S T G M P R F U L L S M R L Z V O V X C E B S
E U A M R K D J O V O P T M S L J Y E M E V M R
M O N F G R T Y N M A Q K L T U Z K G B G I E E
E H D L N Z E Y E T O C H W A F Z N O C A S V M
N T I D D E S V H C J L S R Y P Q A T B N S O O
T O N L S P C Y R G A D K W C L X H T S A A N T
B W G P H R J G V O R M C N A E H T H L M P G S
Y T P A T I E N C E A N Q K L H C M I A P Z B U
M G C U S T O M E R C A R E M F W K S T L R X C

Two Thousand Eighteen
Cultural Beliefs
You Are Awesome
Understanding
Appreciation
Thank You
Empathy

Product Enhancement
Passive Renewal
Effective Date
ACA Compliant
Baton Rouge
Teamwork
Helpful

Empowered Employees
You've Got This
Above The Line
Customer CARE
Shreveport
Patience
BCBSLA

December Fifteenth
Customers First
November First
Manage Change
Stay Calm
Ulysses