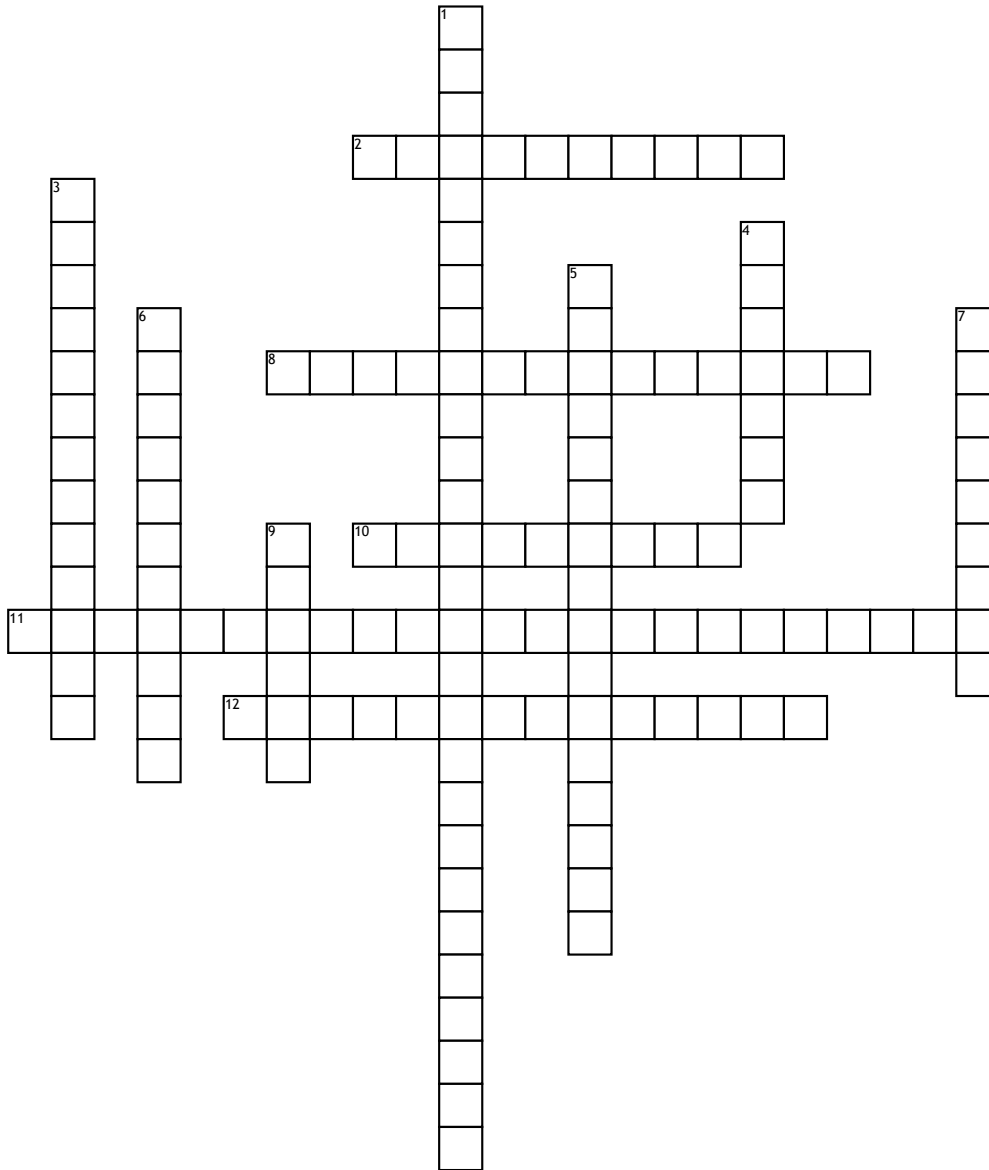


Organisation Structures



Across

2. The passing down of authority to more junior employees
 8. The line of authority within a business along which communication passes
 10. The power to control others and to make decisions
 11. The way that a business arranges itself to carry out its activities
 12. A small number of senior managers in a business take all the important decisions

Down

1. Narrow Span of control with slow communication but the line managers may communicate easily with subordinates
 3. The number of employees managed directly by another employee
 4. The removal of layers of one or more levels of hierarchy from a business's organisational structure

5. Allowing employees in all areas of the business to make decisions
 6. An employee's immediate boss
 7. If a business decentralises, their employees may be more _____ motivated as they will have more authority
 9. If a business decentralises, the decision making will be _____