

Name: _____ Date: _____

Organizational Behavior Final Exam

1. A healthy constructive disagreement between two or more people
 2. The presence of unclear lines of responsibility within an organization
 3. Conflict that occurs within an individual
 4. Doing nothing in hopes that a conflict will disappear
 5. Mental or physical activity that has productive results
 6. The expression of oneself as one performs in work or other roles
 7. The science of adapting work and working conditions to the employee or worker
 8. The linking of departments and jobs within an organization
 9. The process of coordinating the different parts of an organization
 10. Anything outside the boundaries of an organization
 11. Symbols of culture in the physical and social work environments
 12. The use of multiple methods to measure organizational structure
 13. The pattern of work related experiences that spans the course of a person's life
 14. A sequence of job experiences that an employee moves along during his or her career
 15. An individual who provides guidance, coaching, counseling and friendship to a protégé
 16. Change of a larger scale such as organizational restructuring
 17. An intervention designed to improve the effectiveness of a work group
 18. A technique whereby individuals meet and clarify their physical contract
- A. Intrapersonal conflict
 - B. Triangulation
 - C. Team building
 - D. Work
 - E. Role negotiation
 - F. Ergonomics
 - G. Nonaction
 - H. Jurisdictional ambiguity
 - I. Career path
 - J. Engagement
 - K. Functional conflict
 - L. Artifacts
 - M. Organizational structure
 - N. Environment
 - O. Strategic change
 - P. Mentor
 - Q. Career
 - R. Integration