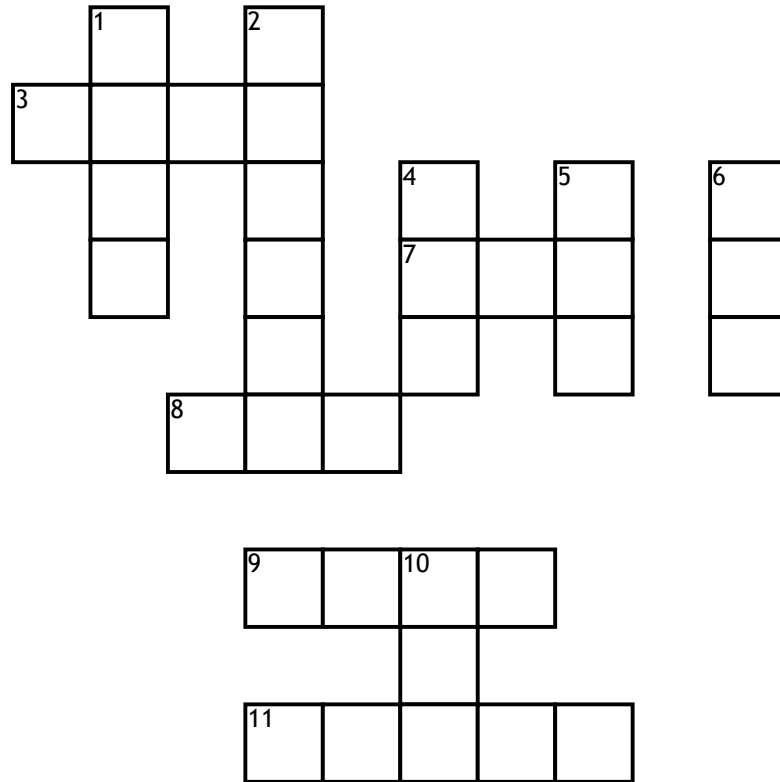


Name: _____

Date: _____

Orientation knowledge



Across

- 3. Second level for administrative review oversight
- 7. Bancorp's system for managing relationships (abbrev.)
- 8. Request for a distribution from an irrev. trust
- 9. Line of business that works with businesses
- 11. Form used to review high risk accounts before accepting

Down

- 1. Canadian communication regulation (acronym)
- 2. Last name of the director of IM&T
- 4. Centralized team that handles trust administration
- 5. Portfolio management team
- 6. Role that helps with legal and document decisions
- 10. Acronym for an agency account