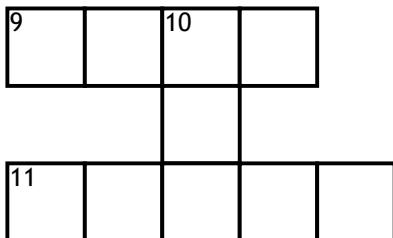
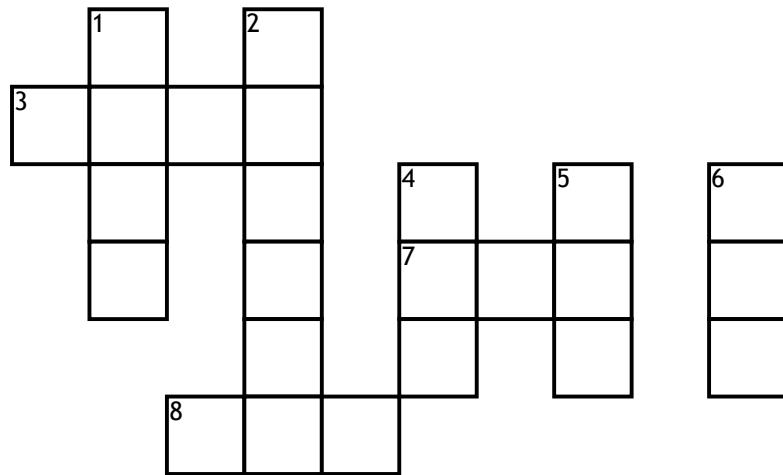


# Orientation knowledge



## Across

3. Second level for administrative review oversight
7. Bancorp's system for managing relationships (abbrev.)
8. Request for a distribution from an irrev. trust
9. Line of business that works with businesses
11. Form used to review high risk accounts before accepting

## Down

1. Canadian communication regulation (acronym)
2. Last name of the director of IM&T
4. Centralized team that handles trust administration
5. Portfolio management team
6. Role that helps with legal and document decisions
10. Acronym for an agency account