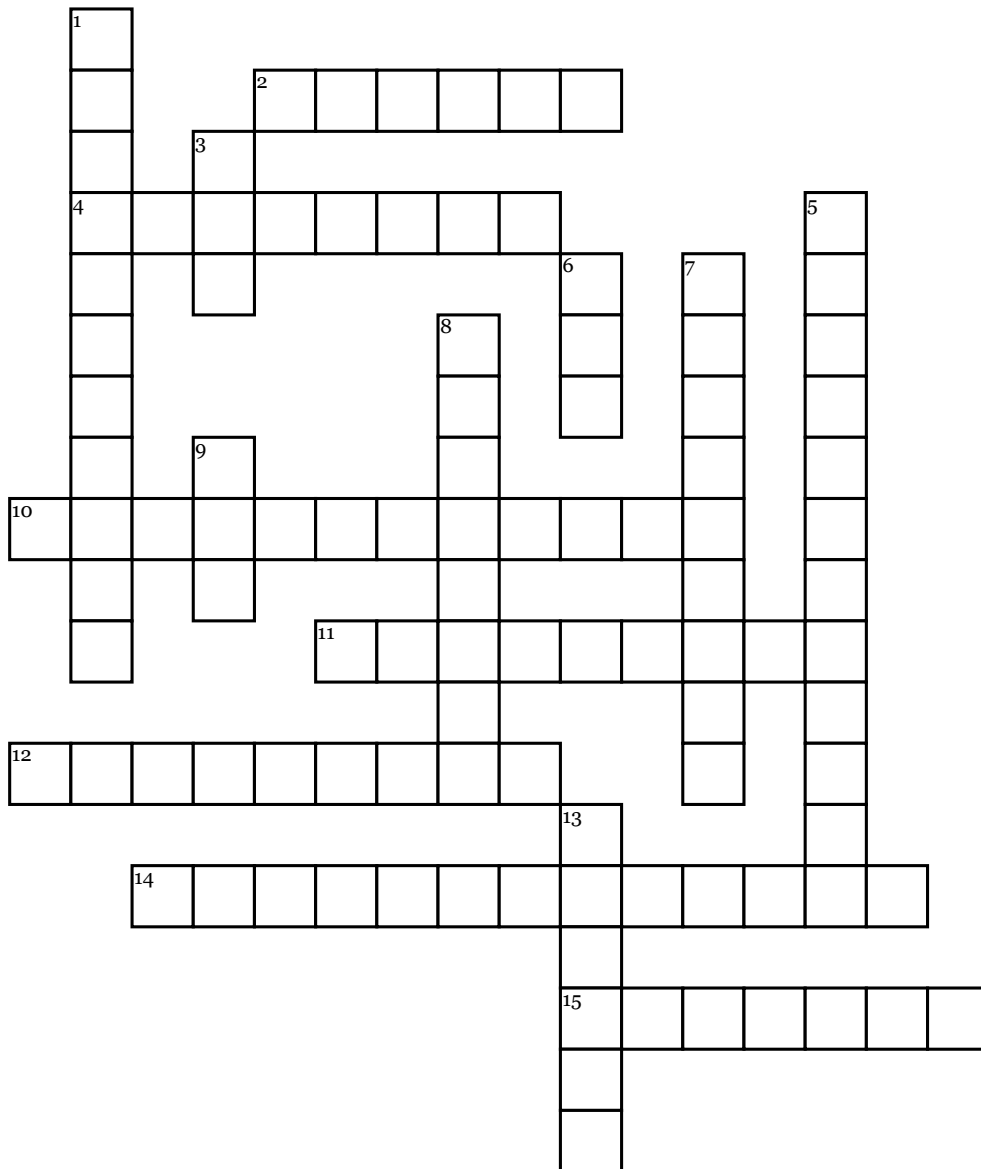


Outbound Questions



Across

2. What is at least one thing that should be in the instruction to estimator box for DOP for the insured?

4. How many years do we review on ISO hits?

10. What is needed from the insured before liability can be set?

11. What is 0% or 100%?

12. If a BS is not on our Vendor Directory what task should we be setting?

14. For Colorado claims, which loss cause are we triaging? (Weather-Related)

15. What should we be doing prior to sending letter?

Down

1. If NI does not have their deductible ready, what MOI would we assign?

3. What must be set for estimate to be uploaded?

5. What should we ALWAYS do when assigning Estar as MOI?

6. If NI strikes a LEGALLY parked CV in MI, what coverage would CV damages be covered under?

7. What task is set for insured, after 3 contact attempts are made IF there is an exposure?

8. When setting up rental for claimant what rental class/size do we put them in?

9. What do you check to see all previous claim info?

13. What is the level of CR for handling when NI reports injuries?