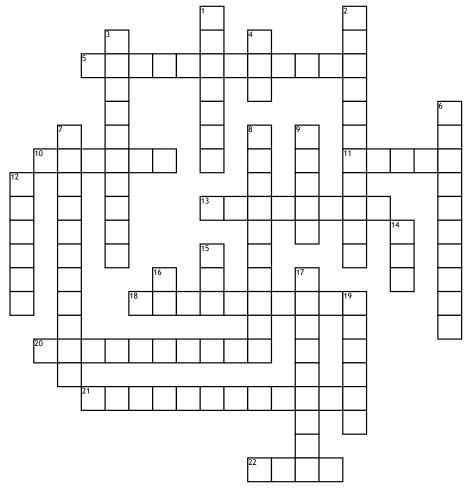
## Patient Access Crossword Puzzle

## <u>Across</u>

- **5.** collection and storage on patient demographics and insurance
- **10.** physician
- **11.** bill submitted to insurance company for payment
- **13.** form used in managed care plans for the pcp's authorization for certain specialist and certain services
- **18.** conducting ourselves ethically and within the law of business practices
- **20.** making appointment
- 21. not to be disclosed
- 22. overdue

## Down

- 1. healthcare consumer
- **2.** person designated to receive proceeds of an insurance policy
- **3.** fixed sum of money that beneficiary must contribute towards the cost of their healthcare before insurance benefits begin
- 4. same\_\_\_surgery
- **6.** conducting ourselves ethically and within the law of business practices
- 7. cost sharing in which the subscriber is responsible for a percentage of the cost of healthcare
- **8.** directions on how to get to correct location
- **9.** federal law requiring employers to permit employees to continue their group health insurance coverage after termination



- **12.** official count of patient population
- 14. the administrative branch within the Department of Health and Human Services that is responsible for Medicare and Medicaid Services
- **15.** Medicare Secondary Payor
- **16.** portion of bill that beneficiary must contribute once insurance benefits have begun (\_\_pay)
- **17.** admitted for multi-day stay
- **19.** Emergency Medical Treatment and Labor Act

