

Patient Access Crossword Puzzle

Across

5. collection and storage on patient demographics and insurance
10. physician
11. bill submitted to insurance company for payment
13. form used in managed care plans for the pcp's authorization for certain specialist and certain services
18. conducting ourselves ethically and within the law of business practices
20. making appointment
21. not to be disclosed
22. overdue

Down

1. healthcare consumer
2. person designated to receive proceeds of an insurance policy
3. fixed sum of money that beneficiary must contribute towards the cost of their healthcare before insurance benefits begin
4. same____surgery
6. conducting ourselves ethically and within the law of business practices
7. cost sharing in which the subscriber is responsible for a percentage of the cost of healthcare
8. directions on how to get to correct location
9. federal law requiring employers to permit employees to continue their group health insurance coverage after termination
12. official count of patient population
14. the administrative branch within the Department of Health and Human Services that is responsible for Medicare and Medicaid Services
15. Medicare Secondary Payor
16. portion of bill that beneficiary must contribute once insurance benefits have begun (___pay)
17. admitted for multi-day stay
19. Emergency Medical Treatment and Labor Act

